

Support Engineer ? Satellite Communications & Space Systems

Job Information

Recruiter
JAC International Co., Ltd.

Hiring Company
Leading Provider of Advanced Space, Communications, and Engineer

Job ID
1618916

Industry
Other

Job Type
Permanent Full-time

Location
Tokyo - 23 Wards

Salary
6.5 million yen ~ 9 million yen

Refreshed
November 19th, 2026 08:00

General Requirements

Minimum Experience Level
Over 3 years

Career Level
Mid Career

Minimum English Level
Business Level

Minimum Japanese Level
Business Level

Minimum Education Level
Bachelor's Degree

Visa Status
Permission to work in Japan required

Job Description

As a Support Engineer, you will support the deployment and after-sales service of large-scale satellite communication and space-related systems, including RF equipment, antenna systems, networking solutions, and data processing platforms.

This role combines technical support, customer engagement, supplier coordination, and field operations, offering the opportunity to work on mission-critical projects within the rapidly growing space industry.

■Key Responsibilities
-Support the installation and deployment of satellite communication and antenna systems.
-Coordinate with overseas suppliers, site supervisors, contractors, and customers during project implementation.
-Provide technical troubleshooting and after-sales support for customer systems.
-Investigate technical issues and coordinate solutions with suppliers and internal stakeholders.
-Support field activities including system testing, commissioning, and maintenance.
-Collaborate with engineering teams and customers to ensure successful project outcomes.
-Maintain technical communication with overseas suppliers and partners.

Employee Benefits:
-Competitive compensation package
-Performance-based bonus program
-Annual salary review
-Permanent employment
-Flexible working hours system
-Hybrid working environment (up to approximately two remote workdays per week)
-Comprehensive social insurance coverage
-Opportunity to work on advanced satellite communications and aerospace projects
-International and collaborative working environment
-Exposure to cutting-edge global technologies and suppliers
-Career development opportunities across multiple technology domains
-Smoke-free workplace with designated smoking areas
-Overtime typically ranging from approximately 0?30 hours per month
-Domestic travel opportunities to customer sites and installation locations throughout Japan

Required Skills

-Minimum 3 years of technical support, field engineering, or related experience.
-Technical knowledge of RF systems (required).
-Business-level English communication skills for technical discussions, emails, meetings, and supplier coordination.
-Strong troubleshooting, analytical, and problem-solving abilities.
-Ability to work independently and manage customer-facing technical activities.

Company Description

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