

Field Service Engineer

Job Information

Recruiter
JAC International Co., Ltd.

Hiring Company
A global solar energy solutions company

Job ID
1618903

Industry
Other

Job Type
Permanent Full-time

Location
Tokyo - 23 Wards

Salary
6 million yen ~ 8 million yen

Refreshed
November 5th, 2026 01:00

General Requirements

Minimum Experience Level
Over 3 years

Career Level
Mid Career

Minimum English Level
Business Level

Minimum Japanese Level
Business Level

Minimum Education Level
Bachelor's Degree

Visa Status
Permission to work in Japan required

Job Description

Key Responsibilities
1. On-site Commissioning Coordination
Develop commissioning schedules based on customer timelines after equipment delivery
Coordinate China-based technical engineers and suppliers (PCS, EMS) for on-site commissioning
Act as a communication bridge among customers, suppliers, and technical teams (Japan?China coordination)
Track commissioning progress to ensure timely project execution
2. On-site Support & Execution
Accompany and support China-based engineers on-site (driving required)
Assist with basic on-site operations, inspections, and preparation work
Understand basic system structure (battery, PCS, EMS, etc.) and support troubleshooting
3. After-Sales & Troubleshooting
Serve as the on-site service contact during the O&M phase
Travel independently to project sites for initial issue diagnosis
Collaborate with China-based technical teams for remote support and resolution
Coordinate suppliers or service vendors for on-site repair work

4. Reporting & Customer Communication
Prepare site reports (fault reports, service reports, etc.) for customers
Communicate progress and resolution results to customers
Maintain strong customer relationships

Employee Benefits:
Health Insurance (健康保険)
Employees' Pension Insurance (厚生年金保険)
Employment Insurance (雇用保険)
Workers' Accident Compensation Insurance (労災保険)
Paid Annual Leave (有給休暇)
Statutory Rest Days / Holidays

Required Skills

Must-Have
Japanese, able to act as the primary on-site communication window
Basic knowledge of electrical systems or energy storage systems (no deep expertise required, but able to understand system structure)
Willingness to travel frequently and work on-site
Valid Japanese driver’s license with strong driving skills
Strong communication, coordination, and execution skills
Preferred
On-site experience in energy storage, solar, or electrical equipment
Familiarity with PCS, EMS systems
Knowledge of IT/communication (networking, VPN, remote access, etc.)
Experience working on-site in Japan (construction, commissioning, O&M, etc.)
Electrical certifications (e.g., electrician license in Japan)
Role Highlights
Field-based role with travel to project sites across Japan
Focus on coordination and execution rather than deep technical decision-making (handled by HQ)
Key communication bridge between Japan and China teams
Fast-paced commissioning phase requiring multi-party coordination
Opportunity to independently handle on-site issues during O&M phase
Requires driving to transport engineers to project sites
Excellent opportunity to gain hands-on experience in ESS systems and field engineering

Company Description

新たに日本マーケットに参入される外資系企業や、日本でさらなるビジネス拡大をお考えの外資系企業のお客様に、私たちは最適な採用サポートを提供いたします。1975年に英国初の日系人材紹介会社としてロンドンで創業し、その後シンガポール、日本、マレーシア、インドネシア、タイ、中国の7カ国（また2011 年には香港・韓国にも拠点を新設予定）でグローバル人材紹介会社として事業を拡大してきたジェイ エイ シーは、そのバックグラウンドから、海外文化への深い理解を持ち合わせています。グローバルに事業を展開する日系人材紹介会社のリーディングカンパニーとして、私たちは他に類のない人材ネットワークから、日本人の優秀なバイリンガル人 材や外国人のプロフェッショナル人材をご提供することが可能です。幅広い業種、職種においてのエキスパートである当社のネイティブあるいはバイリンガルコ ンサルタントが皆様のパートナーとなり、適材適所で人材のご紹介をいたします。ジェイ エイ シーが築いてきた特有の歴史、文化、そしてグローバルマーケットでの強みを揺ぎない核として、日本マーケットで躍動する外資系企業のお客様のニーズにさら に的確にお答えするために、ジェイ エイ シー インターナショナルは誕生しました。私たちはアジアやヨーロッパのJAC Recruitment Group海外各社と緊密に連携を取り、お客様の真のニーズを把握した上で、最適なキャンディデイトをご紹介いたします。

?

We provide specialized proactive recruitment support tomultinational clients who are setting up new operations or areexpanding existing business and seeking further growth in theJapanese market.As the first Japanese recruitment company to set up operations in theUK in 1975, understanding foreign cultures is second nature to us.With our extensive global network and historically leading position asrecruitment consultancy to Japanese corporations, we have access toan unrivaled pool of bilingual Japanese and foreign professionals.Our professional consultants are experts in a range of Industries andfunctions and all have extensive multicultural experience.Based on JAC’s unique history, culture and market strength, JACInternational was founded to provide dedicated support to ourmultinational corporate clients in Japan.

JAC International Co., Ltd. is a wholly owned subsidiary of JAC Recruitment. Co., Ltd.