



PR/118800 | Helpdesk Engineer (Long Term Contract)

Job Information

Recruiter[JAC Recruitment UK](#)**Job ID**

1618631

Industry

IT Consulting

Job Type

Permanent Full-time

Location

United Kingdom

Salary

Negotiable, based on experience

Refreshed

October 20th, 2026 10:34

General Requirements

Minimum Experience Level

Over 3 years

Career Level

Mid Career

Minimum English Level

Fluent Level

Minimum Japanese Level

Basic Level

Minimum Education Level

Associate Degree/Diploma

Visa Status

No permission to work in Japan required

Job Description

Company: Japanese Company**Position:** Helpdesk Engineer (Long Term Contract)**Location:** Central London**Employment Type:** Full-time (35 hours/week), Onsite**Salary:** Up to £50,000/year**Start Date:** ASAP**Responsibilities:**

- Provide IT support to our users in EMEA region.
- Communicate with support vendor until case closure.

- General IT administration and implementation on Windows server environment and MS365 portal.
- IT element configuration including day-to-day service delivery.
- PC, and mobile device management

Requirements:

- Strong knowledge of Windows OS, Microsoft 365, Entra ID, and Intune, Exchange, Share point, and Defender.
- Experience in licence administration and system administration
- 6+ years of experience as IT support/Infrastructure engineer.
- Basic understanding of IT Security and network/infrastructure.
- Familiar with Japanese culture is a plus.

We regret to inform applicants that only shortlisted candidates will be notified.

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Company Description