



PR/161240 | DATA CENTRE ENGINEER

Job Information

Recruiter

JAC Recruitment Malaysia

Job ID

1618548

Industry

Other (Manufacturing)

Job Type

Permanent Full-time

Location

Malaysia

Salary

Negotiable, based on experience

Refreshed

October 20th, 2026 10:22

General Requirements

Minimum Experience Level

Over 6 years

Career Level

Mid Career

Minimum English Level

Native Level

Minimum Japanese Level

None

Minimum Education Level

Associate Degree/Diploma

Visa Status

No permission to work in Japan required

Job Description

Our client, well established company, looking for suitable candidates

JOB RESPONSIBILITIES

- Assist in managing ITSM tools and the customer support portal; provide technical support and training to staff. Escalate issues to outsourced vendors and ensure timely resolution.
- Drive the change management process by conducting CAB meetings, reviewing and approving changes, and tracking KPIs for continuous improvement.
- Support incident management by acting as an escalation point, coordinating responses, and providing timely updates to stakeholders. Review and improve process performance.

- Monitor and review the performance of physical security controls, systems, and processes to ensure site security.
Manage outsourced security service vendor

JOB REQUIREMENTS

- Diploma or Degree in related Engineering/IT courses
Certified practitioner of ITIL, CDCP, CDCS or equivalent.
At least 5 years of relevant work experience in working in Data centre environment related to physical security or Data Centre Network layer 1/2 deployment.
- Experience in project manage web portal development and understand IT related deployment.
- Familiar or proven track record in leading certification programs, including ISO/ISMS 27001, BCP related certification.

Interested candidates can apply online

Notice: By submitting an application for this position, you acknowledge and consent to the disclosure of your personal information to the Privacy Policy and Terms and Conditions, for the purpose of recruitment and candidate evaluation.

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Company Description