

PR/161227 | Credit Controller in Financial Services Industry

Job Information

Recruiter
JAC Recruitment Malaysia

Job ID
1618538

Industry
Bank, Trust Bank

Job Type
Permanent Full-time

Location
Malaysia

Salary
Negotiable, based on experience

Refreshed
November 3rd, 2026 09:00

General Requirements

Minimum Experience Level
Over 1 year

Career Level
Mid Career

Minimum English Level
Native Level

Minimum Japanese Level
None

Minimum Education Level
Associate Degree/Diploma

Visa Status
No permission to work in Japan required

Job Description

JOB RESPONSIBILITIES

- Manage assigned accounts, overseeing debt collection for after-sales services, parts, and contractual agreements.
- Monitor and maintain assigned accounts to ensure timely collection and healthy account status.
- Take proactive measures to follow up on and recover overdue payments.
- Ensure effective credit control practices while maintaining positive customer relationships.
- Handle, investigate, and resolve customer queries related to accounts; negotiate payment terms and debt restructuring plans where necessary.
- Prepare and provide detailed account reconciliations to support collection activities and resolve discrepancies.

- Adhere to company credit policies to maximize collections and minimize overdue balances.
- Generate reports, analyses, and relevant information on both scheduled and ad-hoc basis to support management decisions.
- Conduct regular meetings with customers to discuss outstanding balances, negotiate payment arrangements, and formulate recovery action plans for overdue debts.

JOB REQUIREMENTS

- Diploma qualification in a relevant discipline.
- Sound understanding of the asset-based finance industry; knowledge of the commercial vehicle market will be an added advantage.
- Proficient in Microsoft Office applications, including Excel, Word, Outlook, and PowerPoint.

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Company Description