SMART PARTNERS®
PRACTICAL CONSULTING

Onsite IT Support Engineer (Bilingual), Nagoya

Quick start possible, great salary

Job Information

Recruiter
Smart Partners K.K.

Job ID
1618258

Industry
IT Consulting

Job Type
Contract

Location
Aichi Prefecture, Nagoya-shi Nakamura-ku

Salary
5 million yen ~ 8 million yen

Work Hours
8:00 ~ 18:00 (休憩1時間)

Refreshed
November 13th, 2026 16:00

General Requirements

Minimum Experience Level
Over 3 years

Career Level
Mid Career

Minimum English Level
Business Level (Amount Used: English usage about 50%)

Minimum Japanese Level
Business Level

Minimum Education Level
High-School

Visa Status
Permission to work in Japan required

Job Description

Responsibilities
・Deskside and end-user IT support (hardware, software, accounts)
・Windows 10/11 and Microsoft 365 support (Outlook, Teams, OneDrive, SharePoint)
・Device setup and management with Intune / SCCM
・Ticket handling and updates in an ITSM tool (e.g. ServiceNow)
・PC setup, replacements, moves and IT asset management
・Escalation to and coordination with global support teams in English

Required Skills

Requirements

・3+ years in helpdesk, deskside or desktop support
・Hands-on Windows and Microsoft 365 support experience
・Japanese: native or business level
・English: business level (daily communication with global teams)
・Able to work onsite in Nagoya 5 days a week

Preferred
・Intune, SCCM / MECM, Active Directory / Entra ID
・ServiceNow or another ITSM tool
・Experience supporting foreign-affiliated companies

Company Description