



SMART PARTNERS®
PRACTICAL CONSULTING

Onsite IT Support Engineer (Bilingual), Nagoya

Quick start possible, great salary

Job Information

Recruiter

[Smart Partners K.K.](#)

Job ID

1618258

Industry

IT Consulting

Job Type

Contract

Location

Aichi Prefecture, Nagoya-shi Nakamura-ku

Salary

5 million yen ~ 8 million yen

Work Hours

8:00 ~ 18:00 (休憩1時間)

Refreshed

October 16th, 2026 14:41

General Requirements

Minimum Experience Level

Over 3 years

Career Level

Mid Career

Minimum English Level

Business Level (Amount Used: English usage about 50%)

Minimum Japanese Level

Business Level

Minimum Education Level

High-School

Visa Status

Permission to work in Japan required

Job Description

Responsibilities

- Deskside and end-user IT support (hardware, software, accounts)
- Windows 10/11 and Microsoft 365 support (Outlook, Teams, OneDrive, SharePoint)
- Device setup and management with Intune / SCCM
- Ticket handling and updates in an ITSM tool (e.g. ServiceNow)
- PC setup, replacements, moves and IT asset management
- Escalation to and coordination with global support teams in English

Required Skills

Requirements

- 3+ years in helpdesk, deskside or desktop support
- Hands-on Windows and Microsoft 365 support experience
- Japanese: native or business level
- English: business level (daily communication with global teams)
- Able to work onsite in Nagoya 5 days a week

Preferred

- Intune, SCCM / MECM, Active Directory / Entra ID
- ServiceNow or another ITSM tool
- Experience supporting foreign-affiliated companies

Company Description