

Operations Director

Job Information

Recruiter
JAC International Co., Ltd.

Hiring Company
Global Industrial Solutions Company

Job ID
1617200

Industry
Other

Job Type
Permanent Full-time

Location
Tokyo - 23 Wards

Salary
9 million yen ~ Negotiable, based on experience

Refreshed
October 29th, 2026 21:00

General Requirements

Minimum Experience Level
Over 3 years

Career Level
Mid Career

Minimum English Level
Business Level

Minimum Japanese Level
Business Level

Minimum Education Level
Bachelor's Degree

Visa Status
Permission to work in Japan required

Job Description

A company in the industrial solutions and manufacturing technology sector is hiring for an Operations Director position.

This organization provides innovative products and solutions that support the safe transport of liquids and gases as well as advanced manufacturing operations. With a strong commitment to operational excellence, continuous improvement, and customer-focused innovation, the company offers an opportunity to play a pivotal leadership role in driving business performance, organizational effectiveness, and long-term growth.

The Operations Director will lead the overall operations organization and contribute to business growth by optimizing operational performance, strengthening cross-functional collaboration, and supporting strategic decision-making.

Key responsibilities include:

Lead and manage Internal Sales, Supply Chain, Logistics, and Warehouse functions while establishing operational priorities, KPIs, and organizational goals.
Optimize end-to-end commercial and logistics processes, balancing customer requirements, inventory management, delivery

performance, and profitability.
Partner closely with Sales and Finance teams to support business growth and ensure stable, efficient operations.
Oversee inventory planning, procurement coordination, warehouse operations, and domestic and international logistics activities.
Monitor operational and financial risks related to inventory, transportation, supply chain continuity, and trade compliance, while implementing appropriate mitigation measures.
Drive continuous improvement initiatives to enhance operational efficiency, inventory accuracy, workflow optimization, and process standardization.
Build effective relationships with customers, suppliers, logistics partners, and global stakeholders, while coordinating with international teams and handling critical operational issues.

Employee Benefits:
Performance-based bonus programs.
Salary review program.
Full commuting expense reimbursement.
Health insurance.
Employees' pension insurance.
Employment insurance.
Workers' compensation insurance.
Work-from-home arrangement available.

Required Skills

Required
Management experience in Operations, Supply Chain, Logistics, or Commercial Operations.
Strong understanding of end-to-end commercial and logistics processes, including order management, procurement, inventory management, shipping, and delivery.
Practical knowledge of INCOTERMS, payment terms, transportation methods, and inventory management.
Understanding of the operational impact on profit and loss and balance sheet performance.
Experience leading cross-functional initiatives and managing teams and organizations.
Strong logical thinking and problem-solving abilities.
Excellent communication and stakeholder management skills.
Business-level proficiency in both Japanese and English.
Proven leadership and people management capabilities.
Experience analyzing operational KPIs and business data to support effective decision-making.

Preferred
Experience in a manufacturing or industrial business environment.
Knowledge of warehouse management and inventory control.
Experience using SAP or other ERP systems.
Experience working with international operations, overseas offices, or global teams.

Company Description

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