

PR/160980 | Manager - QA

Job Information

Recruiter
JAC Recruitment Malaysia

Job ID
1616853

Industry
Other (Manufacturing)

Job Type
Permanent Full-time

Location
Malaysia

Salary
Negotiable, based on experience

Refreshed
November 24th, 2026 07:00

General Requirements

Minimum Experience Level
Over 6 years

Career Level
Mid Career

Minimum English Level
Fluent Level

Minimum Japanese Level
None

Minimum Education Level
Associate Degree/Diploma

Visa Status
No permission to work in Japan required

Job Description

We are seeking a dynamic and experienced Quality Manager to take ownership of our Quality and Environmental Management Systems. In this high-impact role, you will drive compliance, operational excellence and continuous improvement, while partnering with stakeholders across the organization to ensure the highest standards of quality, regulatory compliance and customer satisfaction.

Job Descriptions

- Serve as the appointed Quality Management Representative (QMR) and Environmental Management Representative (EMR).
- Lead and maintain the company's Quality Management System (QMS) and Environmental Management System (EMS), ensuring compliance with ISO standards, regulatory and customer requirements.
- Manage all QA and QC activities to ensure product quality and operational effectiveness.

- Monitor, analyze and report quality performance, non-conformities, corrective actions and improvement initiatives to Management.
- Plan, coordinate and lead internal audits, management review meetings and external certification audits.
- Manage supplier/vendor qualification, assessment and performance monitoring programs.
- Liaise with customers, certification bodies and relevant stakeholders on quality-related matters, including contract reviews and quality requirements.
- Drive quality awareness, customer focus and continuous improvement initiatives across the organization.

Job Requirements

- Bachelor's Degree or Master’s Degree in Chemical Engineering, Quality Engineering, or related engineering discipline.
- Minimum 8-15 years of experience, preferably in the medical device, healthcare or related regulated manufacturing industry.
- Strong knowledge and hands-on experience in ISO 13485, ISO 9001 and ISO 14001 management systems.
- Certified Internal Auditor/Lead Auditor with experience leading and participating in third-party audits.
- Proficient in quality management tools, quality control techniques and continuous improvement methodologies.
- Strong leadership, analytical, problem-solving and stakeholder management skills.
- Excellent communication skills with the ability to engage customers, auditors and cross-functional teams.

Notice: By submitting an application for this position, you acknowledge and consent to the disclosure of your personal information to the Privacy Policy and Terms and Conditions, for the purpose of recruitment and candidate evaluation.

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Company Description