



PR/120124 | SERVICE ENGINEER - Automation Machinery

Job Information

Recruiter

JAC Recruitment Thailand

Job ID

1616824

Industry

Other (Manufacturing)

Job Type

Permanent Full-time

Location

Thailand

Salary

Negotiable, based on experience

Refreshed

October 13th, 2026 10:53

General Requirements

Minimum Experience Level

Over 3 years

Career Level

Mid Career

Minimum English Level

Business Level

Minimum Japanese Level

None

Minimum Education Level

Associate Degree/Diploma

Visa Status

No permission to work in Japan required

Job Description

Key Responsibilities

- Provide technical service and support to customers in Thailand and the APAC region.
- Troubleshoot machine problems and carry out preventive maintenance.
- Provide remote technical support to customers.
- Support machine installation, upgrades, and commissioning.
- Train customers on machine operation, maintenance, and spare parts.
- Build and maintain good relationships with customers.
- Support the Sales team with technical advice and customer service.

- Work with our headquarters in Germany to solve technical issues.
- Provide after-sales service for Uhlmann packaging systems (Blister and Cartoner machines) in Thailand.

Qualifications

- Bachelor's degree in Mechanical Engineering, Mechatronics, Electrical Engineering, Industrial Engineering, or related field.
- At least 3 years of experience in field service, machine installation, or the automation industry.
- Good mechanical and electrical knowledge.
- Willing to travel frequently and work at customer sites.
- Good planning and organizational skills.
- Able to work independently and under pressure.
- Willing to work on weekends and public holidays when required.
- Positive attitude, willing to learn, and customer service minded.
- Good interpersonal and communication skills.
- Good command of English.

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Company Description