



Bilingual Senior Cloud Engineer in Tokyo or Osaka

Job Information

Recruiter

PROGRE Ltd

Hiring Company

AI-powered Marketing SaaS company

Job ID

1616463

Industry

Internet, Web Services

Company Type

Small/Medium Company (300 employees or less)

Non-Japanese Ratio

Majority Japanese

Job Type

Permanent Full-time

Location

Tokyo - 23 Wards, Minato-ku

Salary

5 million yen ~ 8 million yen

Work Hours

9:00 AM – 6:00 PM

Refreshed

October 8th, 2026 15:29

General Requirements

Minimum Experience Level

Over 3 years

Career Level

Mid Career

Minimum English Level

Business Level (Amount Used: English usage about 50%)

Minimum Japanese Level

Daily Conversation

Minimum Education Level

Bachelor's Degree

Visa Status

Permission to work in Japan required

Job Description

We are looking for a **Cloud Engineer** to join a growing Cloud Engineering team responsible for the infrastructure, reliability, scalability, and operational excellence of multiple B2B SaaS and AI-powered products.

The team supports the entire product portfolio, including both newly launched services and existing systems. You will work closely with senior engineers while taking ownership of day-to-day operations, improvements, and automation.

This is a hands-on engineering position for someone who wants to strengthen their cloud infrastructure expertise through practical experience while contributing to a rapidly growing technology organization.

Key Responsibilities

- Operate and maintain cloud infrastructure according to established procedures and Infrastructure-as-Code practices
- Implement and improve monitoring, logging, and tracing
- Maintain and enhance dashboards and alerting systems
- Perform initial incident response, troubleshooting, and issue isolation
- Work with senior engineers on root-cause analysis and post-incident reviews
- Maintain and make small-scale improvements to existing Terraform/CDK code
- Operate CI/CD pipelines and automate repetitive operational tasks
- Create and maintain technical documentation
- Collaborate with application engineers and other technical teams to improve system reliability and developer experience

Required Skills

Required Qualifications

- 1–3 years of hands-on experience operating and maintaining cloud infrastructure such as AWS
- Basic Linux server administration skills
- Fundamental knowledge of networking
- Ability to understand and modify existing Infrastructure-as-Code such as Terraform under appropriate guidance
- Basic debugging and troubleshooting skills
- For English-dominant candidates: fluent English and business-level basic Japanese communication skills
- For Japanese-dominant candidates: fluent Japanese and business-level basic English communication skills

Candidates are expected to be comfortable communicating in both English and Japanese, with one language at a fluent level and the other at a functional conversational level.

Preferred Qualifications

- Experience with monitoring and observability tools such as New Relic, Sentry, or CloudWatch
- Understanding or practical experience with SLI/SLO-based operations
- Automation experience using Python, Bash, or similar scripting languages
- Experience operating CI/CD pipelines such as GitHub Actions
- Experience with Docker or other container technologies
- Experience with incident response or on-call operations
- Experience with cloud cost monitoring and optimization
- AWS or other cloud-related certifications

Company Description