

GLOBAL IT INFRA SUPPORT Exclusive job

Job Information

Recruiter[Izumi Network Yugen Kaisha](#)**Hiring Company**

Global IT infrastructure company

Job ID

1616397

Industry

IT Consulting

Job Type

Permanent Full-time

Location

Tokyo - 23 Wards

Salary

3.5 million yen ~ 8 million yen

Refreshed

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General Requirements

Minimum Experience Level

Over 1 year

Career Level

Mid Career

Minimum English Level

Business Level

Minimum Japanese Level

Business Level

Minimum Education Level

Bachelor's Degree

Visa Status

Permission to work in Japan required

Job Description

Job Details:

Business-level Japanese and English communication skills, including phone calls, emails, and documentation

At least one year of experience in IT help desk, user support, or a related IT role

Support for client PCs, mobile phones, peripheral devices, etc.

Japanese is mainly used for user support.

Coordinate and communicate in English with engineers and teams overseas.

Strong willingness to learn and develop IT-related technical knowledge

Comfortable communicating with users, including handling phone calls

Ability to work independently and proactively

JLPT N2 and N1 Level preferred

Company Description