GLOBAL IT INFRA SUPPORT Exclusive job

Job Information

Recruiter
Izumi Network Yugen Kaisha

Hiring Company
Global IT infrastructure company

Job ID
1616397

Industry
IT Consulting

Job Type
Permanent Full-time

Location
Tokyo - 23 Wards

Salary
3.5 million yen ~ 8 million yen

Refreshed
November 4th, 2026 06:00

General Requirements

Minimum Experience Level
Over 1 year

Career Level
Mid Career

Minimum English Level
Business Level

Minimum Japanese Level
Business Level

Minimum Education Level
Bachelor's Degree

Visa Status
Permission to work in Japan required

Job Description

Job Details:

Business-level Japanese and English communication skills, including phone calls, emails, and documentation

At least one year of experience in IT help desk, user support, or a related IT role

Support for client PCs, mobile phones, peripheral devices, etc.

Japanese is mainly used for user support.

Coordinate and communicate in English with engineers and teams overseas.

Strong willingness to learn and develop IT-related technical knowledge

Comfortable communicating with users, including handling phone calls

Ability to work independently and proactively

JLPT N2 and N1 Level preferred

Company Description