

PR/090160 | Technical Sales & Support Engineer

Job Information

Recruiter
JAC Recruitment Korea

Job ID
1616151

Industry
Machinery

Job Type
Permanent Full-time

Location
Korea, South

Salary
Negotiable, based on experience

Refreshed
November 3rd, 2026 13:00

General Requirements

Minimum Experience Level
Over 6 years

Career Level
Mid Career

Minimum English Level
Business Level

Minimum Japanese Level
None

Minimum Education Level
Associate Degree/Diploma

Visa Status
No permission to work in Japan required

Job Description

About the Client:

Our client is a specialized, global industrial manufacturer of advanced polymer-based contamination control and critical cleaning components used in semiconductor fabrication. They are currently seeking a Technical Sales & Support Engineer to be based in South Korea.

Role Overview:

This role is responsible for on-site technical support, product evaluations, defect analysis, distributor collaboration, and market intelligence across Korea and broader Asia. Serving as a critical link between Korean customers and global applications engineering and R&D teams (U.S./Taiwan), you will provide pre- and post-sales technical consulting to ensure successful customer integration of the company's proprietary technologies (70% Technical/30% Sales).

Key Responsibilities:

- Technical & Applications Support: Act as the primary technical point of contact for customers on post-CMP cleaning solutions across all wafer manufacturing applications.
- Cross-Border Communication: Translate local technical findings, customer challenges, and process feedback into clear English documentation for overseas engineering and product teams.
- Training & Alignment: Deliver customer and distributor technical training (on-site/virtual) and support quarterly U.S.-led technical review sessions.
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Experience Required:

- Education: Bachelor's degree in Engineering, Material Science, or a relevant technical field (or equivalent professional experience).
- Industry Experience: Minimum 5 years of professional experience in the semiconductor industry, preferably in a technical capacity.
- Languages: Business fluency in both written and verbal English and Korean is strictly required to bridge local customers and global HQ.
- Soft Skills: Proven customer relationship-building skills with the comfort to communicate directly with end-users and distributors to set technical direction.
- Execution: Results-oriented self-starter proficient in data analysis, technical report writing, and presentation skills.

Desired Qualifications (Plus Factors):

- Knowledge of advanced logic, memory, and/or advanced packaging device technologies and challenges.
- Hands-on experience interacting with major local fabs (Samsung, SK Hynix, or major foundries/OSATs).
- Background in CMP or specialty cleaning equipment (e.g., former Process Engineer, FAE, or Applications Engineer).
- Experience with CMP post-clean consumables, cleaning modules, mechanical cleaning sub-systems, or post-CMP chemistries.
- Ability to collaborate effectively across cross-cultural teams in the U.S., Taiwan, Singapore, and Japan.

Notice: By submitting an application for this position, you acknowledge and consent to the disclosure of your personal information to the Privacy Policy and Terms and Conditions, for the purpose of recruitment and candidate evaluation.

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Company Description