

PR/090158 | Field Service Engineer (SMT / Reflow)

Job Information

Recruiter
JAC Recruitment Korea

Job ID
1616149

Industry
Other (Manufacturing)

Job Type
Permanent Full-time

Location
Korea, South

Salary
Negotiable, based on experience

Refreshed
November 3rd, 2026 13:00

General Requirements

Minimum Experience Level
Over 3 years

Career Level
Mid Career

Minimum English Level
Business Level

Minimum Japanese Level
None

Minimum Education Level
Associate Degree/Diploma

Visa Status
No permission to work in Japan required

Job Description

Field Service Engineer (SMT / Reflow)
Location: Suwon, South Korea (Frequent travel required)

A global industrial equipment company is seeking a **Senior Field Service Engineer** to support customers within Korea. The role involves installation, maintenance, troubleshooting, and technical support for SMT / reflow systems at customer sites.

Key Responsibilities

- Install, commission, and maintain industrial equipment (SMT / reflow systems) at customer sites
- Perform troubleshooting, repairs, and preventive maintenance to ensure optimal equipment performance
- Diagnose technical issues and provide effective system-level solutions

- Deliver on-site training to customers on equipment operation and maintenance
- Maintain strong relationships with customers and ensure high service quality
- Manage customer expectations by communicating service activities and follow-up plans
- Prepare and submit field service reports, technical documentation, and regular updates
- Maintain spare parts, tools, and service inventory
- Ensure compliance with quality standards, safety regulations, and company policies
- Support the sales team by identifying service contract opportunities and customer needs

Experience

- Minimum **5 years of experience in the SMT industry**
- Experience in installation, maintenance, and troubleshooting of industrial equipment (preferably SMT / reflow systems)
- Experience in semiconductor or machinery-related industries is a strong plus
- Ability to perform system-level diagnostics and troubleshooting

Education

- Bachelor's or Master's degree in:
  - Mechanical Engineering
  - Electrical Engineering
  - or related technical field
- Equivalent hands-on experience may be considered

Skills & Qualifications

- Strong technical understanding of equipment systems (PLC, HMI, MES preferred)
- Good communication skills with strong customer orientation
- Analytical problem-solving mindset and ability to work independently
- Good command of **English (reading, writing, speaking)**
- Electrical/maintenance-related certifications (e.g., Electrician License in Korea) preferred

Contact

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Company Description