

PR/118786 | Technical Support Senior Engineer (Chiller)

Job Information

Recruiter
JAC Recruitment UK

Job ID
1616065

Industry
Other (Manufacturing)

Job Type
Permanent Full-time

Location
United Kingdom

Salary
Negotiable, based on experience

Refreshed
November 17th, 2026 06:00

General Requirements

Minimum Experience Level
Over 3 years

Career Level
Mid Career

Minimum English Level
Fluent Level

Minimum Japanese Level
None

Minimum Education Level
Associate Degree/Diploma

Visa Status
No permission to work in Japan required

Job Description

Technical Support Senior Engineer (Chiller)
Location: Greater London, UK
Employment Type: Full-time, Permanent
Working Hours: Monday to Friday, 9:00am – 5:00pm
Functional Area: Technical / Engineering

Job Summary
Our client, a leading international manufacturer of heating, cooling and HVAC solutions, is seeking an experienced Technical Support Senior Engineer specialising in Chiller systems to join its UK-based technical team.

The successful candidate will provide technical support to distributors, business partners, consultants and end users across Europe and the CIS region, working closely with internal engineering, sales, aftersales and manufacturing teams.

The role will focus primarily on comfort chiller, heat pump and hydronic/water-based heating and cooling systems, covering technical support, commissioning, troubleshooting, product training and technical documentation.

The Senior Engineer will also contribute to product development and commercial activities through market research,

competitor benchmarking, product planning and collaboration with European manufacturers and business partners.

This position involves regular travel across Europe, including occasional travel at short notice.

Essential Requirements

- Degree in Engineering or equivalent technical qualification.
- Minimum 5 years of technical experience with Comfort Chillers / Chiller systems.
- Strong fundamental understanding of water-based heating and cooling systems (Hydronic / Water Systems).
- Good knowledge of heat pumps and water systems.
- Hands-on experience in technical support, commissioning and/or troubleshooting of HVAC equipment.

Notice: By submitting an application for this position, you acknowledge and consent to the disclosure of your personal information to the Privacy Policy and Terms and Conditions, for the purpose of recruitment and candidate evaluation.

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Company Description