



PR/118786 | Technical Support Senior Engineer (Chiller)

Job Information

Recruiter

JAC Recruitment UK

Job ID

1616065

Industry

Other (Manufacturing)

Job Type

Permanent Full-time

Location

United Kingdom

Salary

Negotiable, based on experience

Refreshed

October 6th, 2026 10:30

General Requirements

Minimum Experience Level

Over 3 years

Career Level

Mid Career

Minimum English Level

Fluent

Minimum Japanese Level

None

Minimum Education Level

Associate Degree/Diploma

Visa Status

No permission to work in Japan required

Job Description

Technical Support Senior Engineer (Chiller)

Location: Greater London, UK

Employment Type: Full-time, Permanent

Working Hours: Monday to Friday, 9:00am – 5:00pm

Functional Area: Technical / Engineering

Job Summary

Our client, a leading international manufacturer of heating, cooling and HVAC solutions, is seeking an experienced Technical Support Senior Engineer specialising in Chiller systems to join its UK-based technical team.

The successful candidate will provide technical support to distributors, business partners, consultants and end users across Europe and the CIS region, working closely with internal engineering, sales, aftersales and manufacturing teams.

The role will focus primarily on comfort chiller, heat pump and hydronic/water-based heating and cooling systems, covering technical support, commissioning, troubleshooting, product training and technical documentation.

The Senior Engineer will also contribute to product development and commercial activities through market research,

competitor benchmarking, product planning and collaboration with European manufacturers and business partners.

This position involves regular travel across Europe, including occasional travel at short notice.

Essential Requirements

- Degree in Engineering or equivalent technical qualification.
- Minimum 5 years of technical experience with Comfort Chillers / Chiller systems.
- Strong fundamental understanding of water-based heating and cooling systems (Hydronic / Water Systems).
- Good knowledge of heat pumps and water systems.
- Hands-on experience in technical support, commissioning and/or troubleshooting of HVAC equipment.

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Company Description