

PR/124027 | Commercial Technology Specialist

Job Information

Recruiter
JAC Recruitment Indonesia

Job ID
1616047

Industry
IT Consulting

Job Type
Permanent Full-time

Location
Indonesia

Salary
Negotiable, based on experience

Refreshed
November 3rd, 2026 11:00

General Requirements

Minimum Experience Level
Over 1 year

Career Level
Mid Career

Minimum English Level
Business Level

Minimum Japanese Level
None

Minimum Education Level
Associate Degree/Diploma

Visa Status
No permission to work in Japan required

Job Description

A rapidly growing global travel technology company is expanding its technology team and offering an exciting opportunity to work across the Asia-Pacific region. This **Jakarta-based** role is ideal for individuals who are passionate about technology, client solutions, and system integration within the travel industry.

As a **Commercial Technology Specialist**, you will play a critical role in ensuring seamless system connectivity and delivering technical excellence to clients and partners

Key Responsibilities

- Serve as a **Subject Matter Expert (SME)** for system functionality and API integrations
- Monitor, maintain, and optimize API connectivity with partners and clients to ensure system reliability and performance
- Provide **hands-on technical support** across multiple communication channels (e.g., email, chat, calls)
- Troubleshoot technical issues and deliver timely, effective resolutions

- Collaborate cross-functionally with internal teams to improve system functionality and client experience

Requirements

- Minimum **2 years of experience** in IT Support or Application Support roles
- Prior experience in the **travel or hospitality industry** is an added advantage
- Solid understanding of **API technologies** (XML, SOAP, REST, or similar)
- Proficiency in **SQL queries** and database concepts
- Willingness to work on a **rotational shift schedule**
- Strong command of **English**, both written and verbal
- **Fresh graduates** with relevant technical background or internship experience are encouraged to apply

Notice: By submitting an application for this position, you acknowledge and consent to the disclosure of your personal information to the Privacy Policy and Terms and Conditions, for the purpose of recruitment and candidate evaluation.

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Company Description