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JAC Recruitment Indonesia

PR/124027 | Commercial Technology Specialist

Job Information

Recruiter

JAC Recruitment Indonesia

Job ID

1616047

Industry

IT Consulting

Job Type

Permanent Full-time

Location

Indonesia

Salary

Negotiable, based on experience

Refreshed

October 6th, 2026 10:29

General Requirements

Minimum Experience Level

Over 1 year

Career Level

Mid Career

Minimum English Level

Business Level

Minimum Japanese Level

None

Minimum Education Level

Associate Degree/Diploma

Visa Status

No permission to work in Japan required

Job Description

A rapidly growing global travel technology company is expanding its technology team and offering an exciting opportunity to work across the Asia-Pacific region. This **Jakarta-based** role is ideal for individuals who are passionate about technology, client solutions, and system integration within the travel industry.

As a **Commercial Technology Specialist**, you will play a critical role in ensuring seamless system connectivity and delivering technical excellence to clients and partners

Key Responsibilities

- Serve as a **Subject Matter Expert (SME)** for system functionality and API integrations
- Monitor, maintain, and optimize API connectivity with partners and clients to ensure system reliability and performance
- Provide **hands-on technical support** across multiple communication channels (e.g., email, chat, calls)
- Troubleshoot technical issues and deliver timely, effective resolutions

- Collaborate cross-functionally with internal teams to improve system functionality and client experience

Requirements

- Minimum **2 years of experience** in IT Support or Application Support roles
- Prior experience in the **travel or hospitality industry** is an added advantage
- Solid understanding of **API technologies** (XML, SOAP, REST, or similar)
- Proficiency in **SQL queries** and database concepts
- Willingness to work on a **rotational shift schedule**
- Strong command of **English**, both written and verbal
- **Fresh graduates** with relevant technical background or internship experience are encouraged to apply

Notice: By submitting an application for this position, you acknowledge and consent to the disclosure of your personal information to the Privacy Policy and Terms and Conditions, for the purpose of recruitment and candidate evaluation.

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Company Description