

Michael Page

[N3 OK] CRM System Engineer at Global Edtech Company

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Job Information

Recruiter[Michael Page](#)**Job ID**

1615824

Industry

Software

Job Type

Permanent Full-time

Location

Tokyo - 23 Wards

Salary

5 million yen ~ 7 million yen

Refreshed

October 2nd, 2026 15:06

General Requirements

Career Level

Mid Career

Minimum English Level

Business Level

Minimum Japanese Level

Daily Conversation

Minimum Education Level

Bachelor's Degree

Visa Status

Permission to work in Japan required

Job Description

- This position is responsible for maintaining, enhancing, and optimizing a core CRM system that supports global sales, marketing, and operational functions.
- In addition to system development, the role involves leveraging IT and AI to improve business processes, collaborating with stakeholders, and coordinating with external vendors.

Client Details

- A leading organization in education, talent development, and organizational transformation.
- Operates graduate-level education programs, corporate training services, digital learning platforms, and investment-related businesses.
- Expanding its presence internationally with a growing network of global operations.
- Employs approximately one thousand professionals across its businesses.

Description

- Plan, develop, and maintain CRM and related business systems.
- Identify operational challenges and design practical solutions using IT and AI technologies.
- Manage vendors, support end users, facilitate stakeholder communication, and maintain documentation and best practices.

- Conduct user training and promote system adoption across teams.
- Collaborate with international stakeholders to drive continuous improvement initiatives.

Job Offer

- Flexible work arrangements, including flextime and a hybrid work environment.
- Comprehensive learning and development support, including educational subsidies and professional growth opportunities.
- The chance to work closely with multicultural and globally distributed teams.
- Opportunities to expand beyond technical execution into business strategy and organizational impact.
- Well-established employee benefits, including retirement programs, employee stock ownership plans, and various leave programs.

To apply online please click the 'Apply' button below. For a confidential discussion about this role please contact Yoshiki Yamada at +81 3 6832 8631.

Required Skills

- Several years of experience as a Software Engineer or System Engineer.
 - Experience administering or developing CRM platforms.
 - Working knowledge of technologies such as HTML, JavaScript, CSS, SQL, Java, Python, PHP, or related tools.
 - Strong interest in solving business challenges through technology.
 - Professional-level English communication skills and practical Japanese proficiency.
 - Self-motivated, proactive, and committed to continuous learning and collaboration.
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Company Description

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