



PR/120457 | Member Services Executive (Mandarin or Cantonese Speaker)

Job Information

Recruiter

JAC Recruitment Thailand

Job ID

1614485

Industry

Business Consulting

Job Type

Permanent Full-time

Location

Thailand

Salary

Negotiable, based on experience

Refreshed

September 29th, 2026 10:16

General Requirements

Minimum Experience Level

Over 3 years

Career Level

Mid Career

Minimum English Level

Fluent

Minimum Japanese Level

None

Minimum Education Level

Associate Degree/Diploma

Visa Status

No permission to work in Japan required

Job Description

Join a global hospitality organization and play a key role in delivering exceptional service to vacation ownership members. This position is ideal for customer-focused professionals who enjoy helping clients and building positive relationships.

Job Responsibilities

- Develop and expand the automotive coatings business in Thailand.
- Provide professional support to vacation ownership members via phone and email
- Assist customers with resort and hotel booking arrangements
- Handle annual maintenance fee payments and related inquiries
- Update and manage ownership records, membership details, and points balances
- Support customers with loan account information and account-related requests
- Resolve inquiries efficiently while ensuring a high level of customer satisfaction

Requirements

- Fluent in **Mandarin or Cantonese**, with **business-level English** communication skills
- Background in **customer service, hospitality, guest relations, or call center operations**
- Strong interpersonal and communication skills with a service-oriented mindset
- Team player with the ability to work in a fast-paced environment
- Passion for delivering excellent customer experiences
- Minimum **5 years of professional work experience** (required for visa eligibility)

If you are interested, click APPLY NOW. Please note that only shortlisted candidates will be contacted due to the high number of applicants. Thank you for understanding.

#LI-JAC

Notice: By submitting an application for this position, you acknowledge and consent to the disclosure of your personal information to the Privacy Policy and Terms and Conditions, for the purpose of recruitment and candidate evaluation.

Privacy Policy Link: <https://www.jac-recruitment.th/privacy-policy>

Terms and Conditions Link: <https://www.jac-recruitment.th/terms-of-use>

Company Description