

Vice President of IT Infrastructure (Executive level)

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Job Information

Recruiter
JAC International Co., Ltd.

Job ID
1613091

Industry
Insurance

Company Type
Large Company (more than 300 employees) - International Company

Non-Japanese Ratio
About half Japanese

Job Type
Permanent Full-time

Location
Tokyo - 23 Wards

Salary
15 million yen ~ 30 million yen

Refreshed
November 5th, 2026 02:00

General Requirements

Minimum Experience Level
Over 10 years

Career Level
Mid Career

Minimum English Level
Business Level

Minimum Japanese Level
Daily Conversation Level

Minimum Education Level
Bachelor's Degree

Visa Status
Permission to work in Japan required

Job Description

You will be reporting directly to the CTO Japan, and responsible for leading the strategy, delivery, and continuous enhancement of end-user technology services that enable an exceptional Digital Employee Experience (DEX) across the organization.

This role provides leadership and oversight for a broad portfolio of employee-facing technologies and services, including endpoint management, virtual desktop platforms, workplace collaboration tools, voice and unified communications, and multimedia services. The position is accountable for ensuring the delivery of secure, reliable, and high-performing technology solutions that empower employees to work efficiently and effectively across diverse environments.

Working closely with business, technology, and security stakeholders, You will drive service modernization initiatives, optimize technology adoption, and enhance user satisfaction through innovative workplace solutions. The role also plays a key part in strengthening the organization's cybersecurity posture by proactively addressing evolving technology risks and integrating security best practices across end-user platforms and services.

The ideal candidate brings strong leadership experience, deep expertise in end-user computing and workplace technologies, and a proven track record of driving operational excellence, service transformation, and employee-centric technology innovation within a complex, global enterprise environment.

Employee Benefits:
Flexible Hours: Includes a flex-time policy and shortened working hours for parents raising children. Hybrid working policy for all employees.
Time Off: National holidays, annual paid leave, special consecutive leave, and refreshment leave
Comprehensive Insurance: Full social insurance coverage, alongside access to group and supplemental in-house insurance products.
Employee Assistance Programs: Mental health services and well-being perks
Financial Benefits: Performance-based annual bonuses are typically offered alongside commute expense reimbursement.
Special Discounts: Discounts on travel and English language lessons
A modern, functional environment featuring a cafe area, relaxation rooms, and game spaces.

Required Skills

Around 15 years of progressive experience in infrastructure, end?user computing, identity management, or information security domains.
Demonstrated success in a Director-level or equivalent leadership role, with readiness to advance to an Executive strategic accountability.
Proven experience leading following enterprise-scale functions:
End user technology (PC/Mobile/Collaboration), device management, and asset lifecycle
Endpoint security and vulnerability management initiatives
Vendor and service provider management
Experience managing large teams (direct and indirect), including managers and technical leads.
Track record of delivering outcomes in complex, regulated organizations (financial services experience a strong advantage).

Technical Skills & Expertise

Deep understanding of enterprise endpoint environments (Windows, macOS, iOS/Android) , management platforms such as Intune, JAMF, SCCM, or similar, and collaboration platforms(M365, Teams and MS Teams phone)
Strong knowledge of vulnerability management frameworks, remediation principles, patching governance, and security controls.
Familiarity with security and risk management frameworks (NIST, ISO 27001, CIS) and regulatory expectations relevant to financial institutions.
Experience in Technical Audit management

Company Description

新たに日本マーケットに参入される外資系企業や、日本でさらなるビジネス拡大をお考えの外資系企業のお客様に、私たちは最適な採用サポートを提供いたします。1975年に英国初の日系人材紹介会社としてロンドンで創業し、その後シンガポール、日本、マレーシア、インドネシア、タイ、中国の7カ国（また2011 年には香港・韓国にも拠点を新設予定）でグローバル人材紹介会社として事業を拡大してきたジェイ エイ シーは、そのバックグラウンドから、海外文化への深い理解を持ち合わせています。グローバルに事業を展開する日系人材紹介会社のリーディングカンパニーとして、私たちは他に類のない人材ネットワークから、日本人の優秀なバイリンガル人 材や外国人のプロフェッショナル人材をご提供することが可能です。幅広い業種、職種においてのエキスパートである当社のネイティブあるいはバイリンガルコ ンサルタントが皆様のパートナーとなり、適材適所で人材のご紹介をいたします。ジェイ エイ シーが築いてきた特有の歴史、文化、そしてグローバルマーケットでの強みを揺ぎない核として、日本マーケットで躍動する外資系企業のお客様のニーズにさら に的確にお答えするために、ジェイ エイ シー インターナショナルは誕生しました。私たちはアジアやヨーロッパのJAC Recruitment Group海外各社と緊密に連携を取り、お客様の真のニーズを把握した上で、最適なキャンディデイトをご紹介いたします。

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We provide specialized proactive recruitment support tomultinational clients who are setting up new operations or areexpanding existing business and seeking further growth in theJapanese market.As the first Japanese recruitment company to set up operations in theUK in 1975, understanding foreign cultures is second nature to us.With our extensive global network and historically leading position asrecruitment consultancy to Japanese corporations, we have access toan unrivaled pool of bilingual Japanese and foreign professionals.Our professional consultants are experts in a range of Industries andfunctions and all have extensive multicultural experience.Based on JAC’s unique history, culture and market strength, JACInternational was founded to provide dedicated support to ourmultinational corporate clients in Japan.

JAC International Co., Ltd. is a wholly owned subsidiary of JAC Recruitment. Co., Ltd.