



Citrix Platform Engineer

Citrix ADC, Virtual Apps+Desktop (L3 Ops)

Job Information

Hiring Company

[EIRE Systems K.K.](#)

Job ID

1612635

Industry

IT Consulting

Company Type

Large Company (more than 300 employees) - International Company

Non-Japanese Ratio

About half Japanese

Job Type

Contract

Location

Tokyo - 23 Wards, Chiyoda-ku

Salary

9 million yen ~ 10 million yen

Refreshed

September 27th, 2026 00:00

General Requirements

Minimum Experience Level

Over 3 years

Career Level

Mid Career

Minimum English Level

Business Level

Minimum Japanese Level

None

Minimum Education Level

Associate Degree/Diploma

Visa Status

Permission to work in Japan required

Job Description

Join a global infrastructure team responsible for delivering secure remote access and virtual desktop services for a large enterprise environment.

Working with colleagues across multiple regions, you'll support and enhance Citrix technologies while contributing to automation, platform improvements, and cloud adoption initiatives.

Responsibilities

- Support and optimize Citrix Virtual Apps & Desktops and Citrix ADC environments

- Troubleshoot remote access, connectivity, and application delivery issues
- Assist with platform upgrades, security enhancements, and change activities
- Automate administrative tasks using PowerShell and other tools
- Investigate incidents and perform root cause analysis
- Work closely with global engineering and operations teams
- Participate in disaster recovery exercises and on-call support

Required Skills

- Experience supporting Citrix Virtual Apps & Desktops
- Strong knowledge of Citrix ADC / NetScaler technologies
- Windows Server administration experience
- PowerShell scripting skills
- Understanding of authentication, MFA, and secure remote access technologies
- Experience troubleshooting enterprise infrastructure environments
- Strong English communication skills

Other Skills (preferred)

- Citrix Cloud
- Microsoft Intune or Endpoint Management platforms
- Azure
- Load balancing technologies
- Performance monitoring and troubleshooting tools
- Experience working in large enterprise environments

What's on Offer

- Work within a highly complex global Citrix environment
- Exposure to cloud and digital workplace transformation projects
- Opportunity to develop deep technical expertise in enterprise remote access technologies
- Long-term project with a globally recognized organization

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