

Manager, Operational Risk Management

Job Information

Recruiter
JAC International Co., Ltd.

Job ID
1612320

Industry
Insurance

Job Type
Permanent Full-time

Location
Tokyo - 23 Wards

Salary
9 million yen ~ 14 million yen

Refreshed
November 11th, 2026 07:00

General Requirements

Minimum Experience Level
Over 3 years

Career Level
Mid Career

Minimum English Level
Business Level

Minimum Japanese Level
Business Level

Minimum Education Level
Bachelor's Degree

Visa Status
Permission to work in Japan required

Job Description

Play a key role in improving the enterprise-wide risk management framework within the Operational Risk Management (ORM) Division.
Strengthen first-line risk management by supporting control understanding and enhancing risk data quality.
Promote a strong risk culture through the internal Risk Champion program and deliver education and training initiatives.
Facilitate timely and effective escalation of risk issues by building trust and collaboration with internal stakeholders, including senior management.
Lead cross-divisional collaboration to increase the effectiveness of risk management practices.
Manage and develop the ORM team by providing training, upskilling, and supporting career growth to enhance expertise and performance.
Oversee operational risk, fraud risk, backlog management, financial risk reporting, and support the Risk Management Committee.

Employee Benefits:
In accordance with Japanese labour law

Required Skills

Extensive experience in operational risk management, internal controls, auditing, or related fields, preferably within life insurance
Proven ability to lead cross-functional collaboration and drive successful project delivery
Strong leadership skills with experience in team management and talent development
Adaptable and proactive approach to thriving in fast-paced, evolving environments
Deep understanding of risk culture integration and hands-on experience with organizational change and cultural transformation
Solid project management skills combined with comprehensive knowledge of insurance industry operations
Native Japanese and oral and written communication skills in Japanese and English

Company Description

新たに日本マーケットに参入される外資系企業や、日本でさらなるビジネス拡大をお考えの外資系企業のお客様に、私たちは最適な採用サポートを提供いたします。1975年に英国初の日系人材紹介会社としてロンドンで創業し、その後シンガポール、日本、マレーシア、インドネシア、タイ、中国の7カ国（また2011 年には香港・韓国にも拠点を新設予定）でグローバル人材紹介会社として事業を拡大してきたジェイ エイ シーは、そのバックグラウンドから、海外文化への深い理解を持ち合わせています。グローバルに事業を展開する日系人材紹介会社のリーディングカンパニーとして、私たちは他に類のない人材ネットワークから、日本人の優秀なバイリンガル人 材や外国人のプロフェッショナル人材をご提供することが可能です。幅広い業種、職種においてのエキスパートである当社のネイティブあるいはバイリンガルコ ンサルタントが皆様のパートナーとなり、適材適所で人材のご紹介をいたします。ジェイ エイ シーが築いてきた特有の歴史、文化、そしてグローバルマーケットでの強みを揺ぎない核として、日本マーケットで躍動する外資系企業のお客様のニーズにさら に的確にお答えするために、ジェイ エイ シー インターナショナルは誕生しました。私たちはアジアやヨーロッパのJAC Recruitment Group海外各社と緊密に連携を取り、お客様の真のニーズを把握した上で、最適なキャンディデイトをご紹介いたします。

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We provide specialized proactive recruitment support tomultinational clients who are setting up new operations or areexpanding existing business and seeking further growth in theJapanese market.As the first Japanese recruitment company to set up operations in theUK in 1975, understanding foreign cultures is second nature to us.With our extensive global network and historically leading position asrecruitment consultancy to Japanese corporations, we have access toan unrivaled pool of bilingual Japanese and foreign professionals.Our professional consultants are experts in a range of Industries andfunctions and all have extensive multicultural experience.Based on JAC’s unique history, culture and market strength, JACInternational was founded to provide dedicated support to ourmultinational corporate clients in Japan.

JAC International Co., Ltd. is a wholly owned subsidiary of JAC Recruitment. Co., Ltd.