

PR/118747 | Field Service Engineer

Job Information

Recruiter
JAC Recruitment UK

Job ID
1611393

Industry
Other (Manufacturing)

Job Type
Permanent Full-time

Location
Ireland

Salary
Negotiable, based on experience

Refreshed
November 3rd, 2026 14:00

General Requirements

Minimum Experience Level
Over 3 years

Career Level
Mid Career

Minimum English Level
Native Level

Minimum Japanese Level
None

Minimum Education Level
Associate Degree/Diploma

Visa Status
No permission to work in Japan required

Job Description

Company: Global Semiconductor Equipment Company

Position: Field Service Engineer

Salary range: €65K-100K（Dependent on your experience）
Location: Dublin
Type of Position: Permanent
Working Hours: Full time, Monday to Friday
Work Arrangements: On-site

Key responsibility:

- Receives service calls from customer. Determines customer need or problem and responds accordingly.

- Helping a tool installation at customer site
- Supporting a software cording and modification for software engineers
- May provide over-the-phone consultation and advice to customer, may need to respond to emergency customer situation or may schedule and repair Company’s products at customer site.
- Performs preventative maintenance on Company products.
- Establishes and manages a local maintenance service structure.
- Provides training to customers in usage and maintenance of Company products.
- Provides liaison between customer and applications programmer for customer requests involving change in applications.
- Submits application report to management in a timely manner.
- Minimizes downtimes of the systems.
- Effectively communicates with headquarters’ engineers regarding the product applications, technical issues

Mandatory Requirements:

- 3+ years of experience in a similar position
- Degree in Electrical Engineering or equivalent combination of education and experience
- Full right to work in Ireland
- Valid driver's license

Preferable Requirements:

- Willingness and ability to travel frequently, including overnight travel by car and air
- Strong professionalism and ability to work independently in customer-facing environments
- Flexibility to work weekends when required, sometimes on short notice

*We regret to inform applicants that only shortlisted candidates will be notified. Thank you for your understanding.

Notice: By submitting an application for this position, you acknowledge and consent to the disclosure of your personal information to the Privacy Policy and Terms and Conditions, for the purpose of recruitment and candidate evaluation.

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Company Description