



PR/120018 | Service Engineer

Job Information

Recruiter

JAC Recruitment Thailand

Job ID

1611361

Industry

Bank, Trust Bank

Job Type

Permanent Full-time

Location

Thailand

Salary

Negotiable, based on experience

Refreshed

September 8th, 2026 10:38

General Requirements

Minimum Experience Level

Over 1 year

Career Level

Mid Career

Minimum English Level

Daily Conversation

Minimum Japanese Level

None

Minimum Education Level

Associate Degree/Diploma

Visa Status

No permission to work in Japan required

Job Description

Position: Service Engineer (Logistics Solution)

Qualification:

- An associate's degree in engineering or similar.
- A bachelor's degree in engineering is preferred.
- A relevant certificate or license is advantageous.
- A valid driver's license and willingness to travel.
- Excellent active listening and customer service skills.
- The ability to deal with multiple requests without being overwhelmed.
- The ability to remain professional under pressure.

- Superb work ethic and a growth mindset.
- Excellent English language capability
- Good MS Office skills (Word, Excel, PowerPoint, etc.) and able to operate engineering computer program with Auto CAD and layout design

Job description:

- Using various strategies and tools to provide effective solutions to customers' concerns.
- Communicating with clients, engineers, and other technicians to ensure that services are delivered effectively.
- Promptly following up on service requests and providing customer feedback.
- Monitoring equipment and machinery performance and developing preventative maintenance measures.
- Conducting quality assurance and safety checks on all equipment.
- Delivering demonstrations to ensure that customers are educated on safe and effective equipment use.
- Providing recommendations about new features and product improvements.
- Monitoring inventory and reordering materials when needed.
- Conducting research and attending workshops to remain abreast of industry developments.
- Writing reports and presenting findings to Managers and Supervisors on a regular basis.

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Company Description