



PR/161032 | Head of Supply Chain (SG & MY) - Food & Beverage

Job Information

Recruiter

JAC Recruitment Malaysia

Job ID

1611295

Industry

Restaurant, Food Service

Job Type

Permanent Full-time

Location

Malaysia

Salary

Negotiable, based on experience

Refreshed

September 22nd, 2026 08:00

General Requirements

Minimum Experience Level

Over 10 years

Career Level

Mid Career

Minimum English Level

Business Level

Minimum Japanese Level

None

Minimum Education Level

Associate Degree/Diploma

Visa Status

No permission to work in Japan required

Job Description

COMPANY OVERVIEW

A leading international quick-service restaurant (QSR) brand is undergoing rapid expansion in Malaysia, backed by a strong global heritage and a commitment to delivering exceptional customer experiences. As the business continues to scale, it is investing in the capabilities, infrastructure, and leadership required to drive sustainable growth and operational excellence.

JOB RESPONSIBILITIES

1. Regional Strategy & Network Design

- Business Roadmap: Define and own the regional supply chain vision, focusing on network design and infrastructure scalability to support expansion in SG and MY.
- Business Transformation: Lead the shift from localized, reactive procurement to a unified regional strategy that

leverages economies of scale.

- Operational Governance: Establish the "Authority Matrix" and decision-making frameworks that define how the supply chain team operates and escalates risks.

2. Procurement & Strategic Sourcing

- Master Agreements: Lead high-stakes regional negotiations, securing master service agreements and key supplier selections that protect COGS across all markets.
- Supplier Partnership Management: Develop and govern long-term relationships with Tier-1 suppliers and logistics partners, focusing on strategic value and innovation.
- Input Cost Optimization: Take accountability for optimizing gross margins across the 3 markets through proactive sourcing and rebate management.

3. Logistics & Demand/Supply Stewardship

- Inventory Integrity: Direct the strategy for product availability while maintaining a rigorous focus on minimizing inventory wastage at the warehouse level.
- Risk Mitigation: Oversee regional supply continuity and risk management strategies to safeguard against market-specific disruptions.
- Excellence: Manage and optimize relationships with 3PL/4PL partners across the region to ensure logistical efficiency and cost-effective distribution.

4. Financial Accountability & Cross-Functional Leadership

- P&L Ownership: Total accountability for the Supply Chain P&L, including annual budget securing, approval, and strategic spend allocation.
- ERP & Data Governance: Collaborate with IT, Finance, and Marketing to ensure ERP inputs/outputs are accurate, driving data-driven decisions across the organization.
- Team Leadership: Lead and mentor the Supply Chain team, fostering a culture of professional growth and high performance.

JOB REQUIREMENTS

- Bachelor's degree in Supply Chain Management, Business Administration, or a related field. Master's degree is a plus.
- At least 5 years of proven experience in leading supply chain management, demand planning, and marketing campaign execution within the fast food, food and beverage, or related industries.
- Strong analytical skills with expertise in data-driven decision-making.
- Excellent project management and organisational abilities – individual contributor role at this moment, no direct reports but will need to manage distribution centre personnel.
- High proficiency in supply chain software and tools (e.g., ERP systems, demand forecasting software).
- Familiarity with both Singapore and Malaysia markets, including cultural nuances and business dynamics.

#LI-JACMY

#countrymalaysia

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Company Description