



Bilingual Network Engineer (Japanese & English)

Enterprise Networking, Pharmaceuticals

Job Information

Hiring Company[EIRE Systems K.K.](#)**Job ID**

1611227

Industry

Pharmaceutical

Company Type

Large Company (more than 300 employees) - International Company

Non-Japanese Ratio

About half Japanese

Job Type

Contract

Location

Tokyo - 23 Wards

Salary

Negotiable, based on experience

Refreshed

September 7th, 2026 13:32

General Requirements

Minimum Experience Level

Over 3 years

Career Level

Mid Career

Minimum English Level

Daily Conversation

Minimum Japanese Level

Fluent

Minimum Education Level

Bachelor's Degree

Visa Status

Permission to work in Japan required

Job Description

EIRE Systems is looking to hire a Japanese and English-speaking Network Engineer. This is an in-house corporate network operations opportunity, dedicated to supporting the network infrastructure of a global Pharmaceuticals company.

You will support network systems operations and network change projects for an enterprise environment comprising mostly Cisco networking equipment for Tokyo and several locations around Japan.

Working as part of a small local Network infrastructure team, with support from global network operations groups, the main focus of the role will be supporting the day-to-day network support services, troubleshooting network performance issues, handling incidents, planning and executing operational network change activities.

Global and local projects coordination:

- Work closely with German HQ, Spain and Singapore IT teams and local Infrastructure department for network related activities, such as vendor control (quote, schedule, user coordination of the sites), WAN circuit management (opening/closing), equipment management, performing connection/application tests after implementation, user training, and all other necessary duties.
- Decommission of devices and circuits with coordination with local business, IPS and external vendors for supporting projects.
- After hours and weekend work for planned local/global project work and unexpected issues, including business trips will be required.

As a member of L2 incident management, responsible for troubleshoot, upgrade, install hardware/software of routers, switches, proxy servers, and all other related devices and tools.

- Process internal and external Firewall requests from users including checking logs and existing rules.
- Manage wireless access points and wireless controllers in Japan.
- Work closely with server, application, infrastructure and printer teams, and voice/video team to respond to their network queries.
- Process network related issues and requests via ticketing system, configuring devices as necessary.
- Inventory of all Japanese devices and data files.
- After hour and weekend work for planned local/global project work and unexpected issues, including business trips.

Supported technologies include:

- Cisco L2 and L3 LAN, traditional WAN and wireless solutions
- Palo-Alto Firewall operations
- Palo-Alto VPN (Global Protect)
- Zero-Trust solutions + configuration on network devices for endpoints
- Cloud-based proxy system (Zscaler)
- Cisco ISE authentication/authorization
- Microsoft 365 E5 security
- SD-WAN solution with Aruba (Silver Peak)

Required Skills

Qualifications:

- 2-3 years hands-on experience in the networking field.
- CCNA or CCNP certification or equivalent knowledge and experience
- Experience with enterprise-class Cisco networking technologies, and good overall knowledge of WAN, LAN, WLAN, Internet Proxy, VPN and Firewalls
- Knowledge of ITIL processes and methodologies to deliver high quality support to meet customer needs
- Ability to follow processes and to generate good documentation.
- Collaboration and communication skills. Accountable and highly results oriented. Sense of urgency. Ability to plan and organize work.

Language Skills (Must-have)

- Proficiency using both Japanese (fluent/native) and English (Intermediate)

❖ **Applicants must be residing in the Tokyo area with permission to work in Japan.**

Company Description