



JAC Recruitment

インドの求人なら
JAC Recruitment India

PR/110711 | Service Engineer

Job Information

Recruiter

[JAC Recruitment India](#)

Job ID

1609953

Industry

Other (Manufacturing)

Job Type

Permanent Full-time

Location

India

Salary

Negotiable, based on experience

Refreshed

September 1st, 2026 10:47

General Requirements

Minimum Experience Level

Over 3 years

Career Level

Mid Career

Minimum English Level

Basic

Minimum Japanese Level

None

Minimum Education Level

Associate Degree/Diploma

Visa Status

No permission to work in Japan required

Job Description

Position Summary

The Service Engineer is responsible for installing, maintaining, and troubleshooting company equipment at client sites. The role ensures high-quality service delivery, customer satisfaction, and effective resolution of technical issues.

Key Responsibilities

- Install, test, and commission equipment at customer locations.
- Perform routine maintenance, inspections, and corrective repairs.
- Diagnose and troubleshoot mechanical/electrical/technical issues.
- Provide on-site and remote technical support to customers.

- Conduct product demonstrations, training sessions, and operational guidance for users.
- Prepare service reports, documentation, and maintenance logs.
- Coordinate with the technical and sales teams for escalations and product improvements.
- Ensure compliance with safety standards and company procedures.
- Maintain tools, equipment, and spare parts inventory
- Build and maintain strong customer relationships through professional service delivery.

Required Qualifications

- Diploma/Degree in Engineering (Mechanical or related field).
- 0–3 years of experience in equipment servicing (fresher profiles may also be considered).
- Strong troubleshooting and analytical skills.
- Knowledge of installation and maintenance processes. • Good communication and customer-handling skills.
- Ability to travel frequently and work at client sites.
- Basic computer knowledge (MS Office, reporting tools).

Preferred Qualifications

- Experience with industry-specific equipment (e.g., industrial refrigeration, cold storage).
- Understanding of safety protocols and standards.
- Ability to work independently with minimal supervision.

Key Competencies

- Field-based role with regular travel.
- May require working in industrial, commercial, or remote locations depending on client needs.

Notice: By submitting an application for this position, you acknowledge and consent to the disclosure of your personal information to the Privacy Policy and Terms and Conditions, for the purpose of recruitment and candidate evaluation.

Privacy Policy Link: <https://www.jac-recruitment.in/privacy-policy>

Terms and Conditions Link: <https://www.jac-recruitment.in/terms-of-use>

Company Description