

Technical Product Manager – Digital Platforms & CS

International Environment

Job Information

Temp Agency
Randstad K.K., Professionals

Hiring Company
Global tech company

Job ID
1609564

Industry
Internet, Web Services

Company Type
Large Company (more than 300 employees) - International Company

Non-Japanese Ratio
Majority Non-Japanese

Job Type
Temp to Perm

Location
Tokyo - 23 Wards

Salary
6 million yen ~ 9 million yen

Holidays
Weekends and Public Holidays

Refreshed
October 21st, 2026 06:00

General Requirements

Minimum Experience Level
Over 3 years

Career Level
Mid Career

Minimum English Level
Business Level

Minimum Japanese Level
Business Level

Minimum Education Level
Bachelor's Degree

Visa Status
Permission to work in Japan required

Job Description

About the Opportunity

We are seeking a technically strong Product Manager to lead the strategy, development, and continuous improvement of

large-scale digital products and platforms.

You will work at the intersection of technology, business, data, and user experience—translating complex business challenges into scalable product solutions. Depending on the product area, you may contribute to marketing technology, advertising platforms, customer experience, AI-enabled business tools, membership services, or internal operational platforms.

This role is ideal for a Product Manager who enjoys understanding how systems work, partnering closely with engineers, and taking genuine ownership from problem discovery through delivery and measurable business impact.

Key Responsibilities

Product Strategy and Ownership

- Define the product vision, strategy, roadmap, and success metrics for one or more digital products or platforms.
- Identify the most important customer and business problems through user research, stakeholder interviews, operational analysis, and product data.
- Prioritize initiatives and manage the product backlog based on business value, user impact, technical feasibility, risk, and development capacity.
- Take end-to-end ownership from initial discovery and requirements definition through development, launch, adoption, and continuous improvement.

Requirements and Solution Definition

- Translate business needs and user challenges into clear product requirements, user stories, workflows, and functional specifications.
- Work closely with engineers and architects to evaluate technical approaches, system dependencies, scalability, security, and operational considerations.
- Contribute meaningfully to technical discussions and make informed trade-offs between business priorities, user experience, delivery speed, and long-term platform quality.
- Ensure that proposed solutions are practical, scalable, measurable, and aligned with the broader product and technology strategy.

Cross-Functional Product Delivery

- Collaborate with engineering, design, QA, data, operations, marketing, sales, and business teams to deliver high-quality products.
- Lead alignment across teams with different priorities, areas of expertise, and organizational backgrounds.
- Coordinate dependencies involving internal platforms, external services, APIs, data pipelines, and technology vendors.
- Communicate product decisions, priorities, progress, risks, and trade-offs clearly to both technical and non-technical stakeholders.
- Partner with project, program, and delivery managers to support effective planning and execution.

Data, Growth, and Continuous Improvement

- Define and monitor product KPIs, adoption metrics, operational performance, and business outcomes.
- Use quantitative data, qualitative feedback, and structured hypotheses to evaluate product performance.
- Drive post-launch analysis and continuous improvement to increase customer value, operational efficiency, product adoption, and business impact.
- Stay informed about emerging technologies, market developments, customer behavior, and relevant industry trends.

Required Skills

Mandatory Qualifications

- 3+ years of experience in Product Management, Product Ownership, Technical Product Management, or a comparable role.
- Demonstrated experience leading digital products or platforms through multiple stages of the product lifecycle.
- Experience gathering user and business requirements and translating them into actionable product and system requirements.
- Strong understanding of software development processes, web or mobile technologies, APIs, data flows, and system architecture.
- Experience working directly with engineering teams and participating in technical design, feasibility, or specification discussions.
- Strong analytical and structured problem-solving skills, with the ability to make decisions using data and clearly defined hypotheses.
- Experience managing roadmaps, priorities, backlogs, dependencies, and cross-functional delivery.
- Excellent stakeholder management and communication skills across technical and business audiences.
- Strong ownership, accountability, and ability to drive initiatives forward in an ambiguous environment.
- Professional-level English communication skills and the ability to work effectively in an international organization.

Company Description