



PR/118711 | Transport Operation Planner

Job Information

Recruiter

JAC Recruitment UK

Job ID

1607829

Industry

Restaurant, Food Service

Job Type

Permanent Full-time

Location

United Kingdom

Salary

Negotiable, based on experience

Refreshed

September 1st, 2026 04:00

General Requirements

Minimum Experience Level

Over 1 year

Career Level

Mid Career

Minimum English Level

Fluent

Minimum Japanese Level

Basic

Minimum Education Level

Associate Degree/Diploma

Visa Status

No permission to work in Japan required

Job Description

Japanese Food Company

Operation Coordinator

Location: South London onsite only

Salary: up to 35K GBP

Working hours: 11:00-20:00

Responsibilities include:

- Route planning on a daily and regularly scheduled basis, for a fleet of approximately 20 vehicles delivering around 200+ orders per day
- Optimising route efficiency by analysing destinations, vehicle weights, driver hours, and customer requirements
- Paying due attention to speed limits, achievable schedules, and/or journey times

- Organising alternate delivery arrangements where needed, for example by third-party

transport partners or minicabs

- Communicating routes to drivers and giving special delivery instructions as needed
- General support working closely with the operations team covering Compliance, Driver debrief, dealing with customer queries and discrepancies
- Performing any other reasonable management requests as needed
- Support the Operations team with compliance activities, driver debriefs, and resolution of customer queries or delivery discrepancies.
- Maintain accurate operational records and documentation in line with company procedures and audit requirements.
- Work collaboratively with Fish Production teams and warehouse to ensure alignment with transport and operational plans.
- Interact with colleagues, drivers, customers, and partners at all times in a courteous and professional manner.
- Carry out any other reasonable duties or management requests in line with the needs of the business.

Skills and Qualifications

- Prior experience in transport route planning preferable but not essential
 - Good knowledge of UK geography and roads
 - Understanding of HGV/van operations and legislation preferable (OLAT or similar)
 - Good verbal and written communication skills
 - Can work cohesively within an existing and growing team
 - Can learn new processes efficiently and follow procedures thoroughly
 - Good phone manner, good interpersonal skills
 - Flexible and adaptable approach
 - Ability to multi-task in a fast-paced environment
 - Good computer skills and familiarity with Microsoft Office (Excel, Word, Outlook)
- Experience of Delivery Routing System such as Paragon is a big advantage.

We regret to inform applicants that only shortlisted candidates will be notified. Thank you for your understanding

#LI-JACUK #MS

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Company Description