



PR/160949 | Field Service Engineer (Industrial Automation)

Job Information

Recruiter

JAC Recruitment Malaysia

Job ID

1607712

Industry

Other (Manufacturing)

Job Type

Permanent Full-time

Location

Malaysia

Salary

Negotiable, based on experience

Refreshed

August 18th, 2026 10:32

General Requirements

Minimum Experience Level

Over 1 year

Career Level

Mid Career

Minimum English Level

Fluent

Minimum Japanese Level

None

Minimum Education Level

Associate Degree/Diploma

Visa Status

No permission to work in Japan required

Job Description

Company Overview

A growing engineering solutions provider specializing in industrial machinery, automation systems, and equipment maintenance services is seeking a Field Service Engineer to join its team in Penang. The company supports a wide range of manufacturing customers by delivering machine installation, maintenance, troubleshooting, repair, and technical support services. With a strong focus on operational excellence and customer satisfaction, the organization offers a dynamic environment for engineers who enjoy hands-on technical work and customer interaction.

Responsibilities

- Install, set up, maintain, and troubleshoot industrial machinery and equipment.
- Diagnose equipment faults and perform repair or replacement of defective components.
- Provide on-site technical support and maintenance services to customers.

- Ensure machine reliability and minimize equipment downtime through preventive and corrective maintenance activities.
- Maintain and manage spare parts inventory to support machine maintenance requirements.
- Communicate effectively with customers, engineers, and technicians to ensure timely service delivery.
- Supervise external technicians and subcontractors when required.
- Prepare maintenance reports and document service activities accurately.
- Support engineering and production teams on technical issues and improvement activities.
- Ensure compliance with safety, quality, environmental, and 5S standards.

Requirements

- Diploma, Professional Certificate, or equivalent qualification in Engineering or a related technical discipline.
- Experience in machine maintenance, equipment servicing, troubleshooting, or industrial machinery support.
- Experience in manufacturing, automation, machinery, or equipment maintenance environments is preferred.
- Strong mechanical and electrical troubleshooting knowledge.
- Hands-on experience in machine repair and maintenance.
- Ability to diagnose equipment problems and implement effective corrective actions.
- Familiarity with preventive maintenance practices and machine operation.
- Strong initiative and problem-solving abilities.
- Customer-focused with good communication skills.
- Able to work independently and under pressure.
- Willing to travel to customer sites when required.
- Committed to continuous learning and technical development.

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Company Description