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JAC Recruitment Vietnam

PR/095655 | Field Service Engineer

Job Information

Recruiter

[JAC Recruitment Vietnam Co., Ltd](#)

Job ID

1604956

Industry

Other (Manufacturing)

Job Type

Permanent Full-time

Location

Vietnam

Salary

Negotiable, based on experience

Refreshed

August 11th, 2026 02:00

General Requirements

Minimum Experience Level

Over 6 years

Career Level

Mid Career

Minimum English Level

Fluent

Minimum Japanese Level

None

Minimum Education Level

Associate Degree/Diploma

Visa Status

No permission to work in Japan required

Job Description

Field Service Engineer – Chiller & Lab Refrigeration - Hanoi Capital Region

Position Summary

We are seeking a skilled and customer-focused Field Service Engineer to install, maintain, troubleshoot, and repair chiller systems and laboratory refrigeration equipment. The ideal candidate has strong technical knowledge of cooling systems, enjoys hands-on fieldwork, and can deliver high-quality service to customers.

Key Responsibilities

- Perform installation, commissioning, preventive maintenance, and corrective repairs on chiller and laboratory refrigeration products.
- Diagnose mechanical, electrical, and control system issues to determine necessary repairs.
- Conduct routine inspections and performance testing to ensure equipment reliability and compliance with technical

standards.

- Provide on-site technical support, training, and product guidance to customers.
 - Document service activities, repair reports, and parts usage accurately and in a timely manner.
 - Coordinate with internal teams (technical support, spare parts, sales) to ensure customer satisfaction.
 - Maintain tools, equipment, and service vehicle in proper operating condition.
- Follow safety procedures and adhere to company and customer site requirements.

Qualifications

- Diploma or Bachelor's degree in Mechanical Engineering, Electrical Engineering, Mechatronics, or related field.
- 1–3 years of experience in field service, preferably with chillers, refrigeration, HVAC, or laboratory equipment.
- Strong understanding of refrigeration cycles, compressors, pumps, electrical wiring, and control systems.
- Ability to read technical drawings and manuals.
- Good problem-solving skills and ability to work independently.
- Strong customer service mindset and communication skills.
- Willingness to travel frequently to customer sites.

Preferred Skills

- Experience with laboratory-grade chillers, ultra-low freezers, environmental chambers, or similar equipment.
- Certification in HVAC/refrigeration is a plus.

#LI-JACVN

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Company Description