



PR/118679 | Dynamic 365 Consultant (UK, remote)

Job Information

Recruiter[JAC Recruitment UK](#)**Job ID**

1604847

Industry

IT Consulting

Job Type

Permanent Full-time

Location

United Kingdom

Salary

Negotiable, based on experience

Refreshed

August 25th, 2026 11:00

General Requirements

Minimum Experience Level

Over 6 years

Career Level

Mid Career

Minimum English Level

Business Level

Minimum Japanese Level

Basic

Minimum Education Level

Associate Degree/Diploma

Visa Status

No permission to work in Japan required

Job Description

Company: Global Technology Company

Position: Dynamics 365 CRM Consultant

Location: UK (Fully Remote)

Salary: £45,000 – £60,000

Visa: No Sponsorship Available

Job Responsibilities:

1. Dynamics 365 CRM Administration & Enhancement

- Support, configure, and maintain Microsoft Dynamics 365 CRM solutions.
- Gather business requirements and translate them into effective CRM configurations.
- Manage users, security roles, workflows, dashboards, and system settings.
- Identify opportunities to improve CRM functionality and user experience.

2. CRM Projects & System Integration

- Participate in Dynamics 365 implementation and enhancement projects.
- Support integrations between Dynamics 365 and other business applications.
- Work with internal and external stakeholders to ensure successful project delivery.
- Assist with data migration and system upgrades.

3. User Support & Training

- Provide 2nd and 3rd line support for Dynamics 365 users.
- Investigate and resolve CRM-related issues.
- Create user documentation and deliver training sessions when required.
- Promote best practices and encourage CRM adoption across the business.

4. Testing & Continuous Improvement

- Support SIT and UAT activities for new releases and enhancements.
- Monitor system performance and data quality.
- Recommend process improvements and automation opportunities using Power Platform tools.

Experience

- 5+ years of experience working with Microsoft Dynamics 365 CRM.
- Hands-on experience with Dynamics 365 Sales, Customer Service, or Marketing modules.
- Experience gathering business requirements and working directly with end users.
- Basic understanding of CRM integrations and data migration activities.
- Strong communication and stakeholder management skills.
- Experience working in an Agile environment is preferred.
- Japanese language is a plus.

We regret to inform applicants that only shortlisted candidates will be notified. Thank you for understanding.

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Company Description