



PR/096071 | Service Engineer Manager (Korean)

Job Information

Recruiter

JAC Recruitment Vietnam Co., Ltd

Job ID

1603101

Industry

Other (Manufacturing)

Job Type

Permanent Full-time

Location

Singapore

Salary

Negotiable, based on experience

Refreshed

July 21st, 2026 11:07

General Requirements

Minimum Experience Level

Over 10 years

Career Level

Mid Career

Minimum English Level

Fluent

Minimum Japanese Level

None

Minimum Education Level

Associate Degree/Diploma

Visa Status

No permission to work in Japan required

Job Description

Location: Hanoi

Key Responsibilities

- Lead and manage the Service Engineer team.
- Provide on-site installation, maintenance, and troubleshooting support.
- Handle customer issues and ensure high customer satisfaction.
- Plan and execute field service projects while maintaining quality standards.
- Coordinate closely with customers and the Japan HQ.

Requirements

- Native Korean speaker with business-level English.
- Japanese and/or Vietnamese language skills are an advantage.
- At least 3 years of experience managing service engineers.
- Strong people management skills, including scheduling, training, performance, cost, profit, and spare parts/logistics management.
- At least 5 years of experience as a Maintenance, Electrical, or Mechanical Engineer.
- Experience in the semiconductor, PCB, or packaging substrate industry is preferred.
- Strong troubleshooting and large equipment maintenance experience.
- Willing to travel to customer sites for emergency support.

Benefits

- Working hours: 8:00 AM - 5:00 PM.
- Full statutory insurance and accident coverage.
- Performance bonus (average 1.2 months' salary).
- Annual leave starting from 13 days, increasing up to 18 days.
- Birthday leave and health check-up leave.
- Transportation, phone, and overseas training allowances (Japan).

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Company Description