



PR/160833 | Technical support (Japanese-speaking)

Job Information

Recruiter

JAC Recruitment Malaysia

Job ID

1603081

Industry

Industrial Facilities

Job Type

Permanent Full-time

Location

Malaysia

Salary

Negotiable, based on experience

Refreshed

August 18th, 2026 12:00

General Requirements

Minimum Experience Level

Over 3 years

Career Level

Mid Career

Minimum English Level

Business Level

Minimum Japanese Level

Basic

Minimum Education Level

Associate Degree/Diploma

Visa Status

No permission to work in Japan required

Job Description

A leading manufacturer and distributor of standard components of Press Die, Plastic Mold and Factory Automation product is looking for talented and dynamic professionals to join for the following position.

Factory Automation (FA) Businesses develop and supply standard components for automated machinery used in rationalized and labour-saving production systems, including factory automation equipment. We also supply connection harnesses, cables, connectors, and terminal blocks used to connect various types of FA equipment. We also develop and supply breakers, switching power supplies, switches and other control device parts, PC bodies and peripheral components suited to FA and industrial applications.

The successful candidate will report to the BD Manager of Factory Automation and will be responsible for the following activities:

Responsibilities

- Support and propose application design to customers on-site
- Support Sales Team to handle customer's technical queries or requirement
- Sales visits to customers on technical queries will be required.
- Manage customers' products claims
- Liaise with SEA HQ and Japan on technical certification
- Set up and manage technical seminar to reach out to potential customers
- Prepare technical presentation material for events

Requirements

- Degree in Mechanical / Mechatronics / Precision / Industrial Engineering
- At least 3+ years of technical support or technical sales experience
- At least 3 - 5 years of relevant experience in similar B2B industry*, field application/design experience is preferred
- Candidates must have Control systems Experience & Mechanical Design & Automation Experience and Knowledge.
- Proficiency in CAD/CAM, Excel and Powerpoint is a must. Access skill is preferred
- Self-driven, able to work independently as well as a team player
- Excellent interpersonal and communication skills
- Possess own car for local travelling
- Travel to other states of Malaysia is required when necessary

Preferrable:

- Subordinate management experience (Leader level)
- Experience in manufacturing/semiconductor industry
- Capable of communicating with clients
- Experience working in Japanese or foreign-affiliated company
- Bright, positive, challenge-oriented

#LI-JACMY

#Countrymalaysia

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Company Description