



PR/160805 | Senior Server / Cloud / Infrastructure Engineer (Level 3)

Job Information

Recruiter

JAC Recruitment Malaysia

Job ID

1603060

Industry

IT Consulting

Job Type

Permanent Full-time

Location

Malaysia

Salary

Negotiable, based on experience

Refreshed

September 1st, 2026 03:00

General Requirements

Minimum Experience Level

Over 6 years

Career Level

Mid Career

Minimum English Level

Fluent

Minimum Japanese Level

None

Minimum Education Level

Associate Degree/Diploma

Visa Status

No permission to work in Japan required

Job Description

Company and Job Overview

- Our client is seeking an experienced Level 3 Server Engineer to provide advanced technical expertise in server infrastructure, virtualization, cloud platforms, and enterprise system administration. This candidate will serve as the highest escalation point for server-related incidents, lead infrastructure projects, support cloud transformation initiatives, and ensure the stability, security, and performance of customer environments.
- The role requires strong expertise in Microsoft Windows Server, VMware virtualization, Microsoft Azure, M365 services, backup solutions, and enterprise infrastructure operations.

Job Responsibilities

- Provide Level 3 support and troubleshooting for server and infrastructure-related incidents.
- Manage and maintain Windows Server environments and Active Directory services.

- Administer virtualization platforms such as VMware vSphere and Hyper-V.
- Support Microsoft Azure cloud infrastructure and hybrid cloud environments.
- Manage Microsoft 365 services including Exchange Online, SharePoint, Teams, and Entra ID.
- Perform system monitoring, patching, backup, disaster recovery, and security hardening activities.
- Lead infrastructure deployment, migration, and cloud transformation projects.
- Prepare technical documentation and provide guidance to junior engineers.
- Collaborate with customers, vendors, and internal teams to deliver high-quality IT solutions.

Job Requirements

- Bachelor's Degree in Information Technology, Computer Science, or a related discipline.
- Must have at least 6+ years of experience in server, infrastructure, or cloud engineering.
- Strong hands-on experience with:
 - Windows Server
 - Active Directory, DNS, DHCP, Group Policy
 - VMware vSphere / ESXi
 - Microsoft Azure
 - Microsoft 365
 - Backup and Disaster Recovery solutions
- Knowledge of PowerShell scripting and infrastructure automation is an advantage.
- Good understanding of networking fundamentals and IT security best practices.
- Strong problem-solving, communication, and stakeholder management skills.

Preferred Certifications

- Microsoft Azure Certifications
- VMware VCP
- ITIL Foundation
- Security-related certifications (e.g., Security+, CISSP)

#LI-JACMY

#countrymalaysia

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Company Description