



JAC Recruitment

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JAC Recruitment Indonesia

PR/123935 | Operations & Maintenance Manager

Job Information

Recruiter

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Job ID

1603001

Industry

Other

Job Type

Permanent Full-time

Location

Indonesia

Salary

Negotiable, based on experience

Refreshed

September 1st, 2026 04:00

General Requirements

Minimum Experience Level

Over 10 years

Career Level

Mid Career

Minimum English Level

Business Level

Minimum Japanese Level

None

Minimum Education Level

Associate Degree/Diploma

Visa Status

No permission to work in Japan required

Job Description

Qualifications:

1. Bachelor's degree in Telecommunications, Electrical Engineering or related field.
2. 7–10+ years in telecom operations, with at least 3 years in leadership/management role..
3. Proven experience leading teams and managing projects.
4. Experience managing multi-vendor and cloud-native telecom infrastructure.
5. Knowledge of network monitoring, automation, and observability tools.
6. Strong decision-making and problem-solving capabilities.

Key Responsibilities:

1. Oversee 24/7 monitoring of Open RAN network performance via SMO/NMS tools.
2. Ensure timely detection, escalation, and resolution of network incidents.
3. Manage operational KPIs: availability, latency, throughput, call drop rate, handover success.
4. Identify or to propose potential upsell for any changes/scope variations
5. Lead root cause analysis for major incidents and recurring issues
6. Ensure proper version control and lifecycle tracking of network elements.

Notice: By submitting an application for this position, you acknowledge and consent to the disclosure of your personal information to the Privacy Policy and Terms and Conditions, for the purpose of recruitment and candidate evaluation.

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Company Description