



PR/097359 | Outlet Manager -Japanese Speaking

Job Information

Recruiter

JAC Recruitment Singapore

Job ID

1602980

Industry

Restaurant, Food Service

Job Type

Permanent Full-time

Location

Singapore

Salary

Negotiable, based on experience

Refreshed

September 1st, 2026 05:00

General Requirements

Minimum Experience Level

Over 1 year

Career Level

Mid Career

Minimum English Level

Fluent

Minimum Japanese Level

Daily Conversation

Minimum Education Level

Associate Degree/Diploma

Visa Status

No permission to work in Japan required

Job Description

OVERVIEW

We are supporting the launch of a renowned Japanese food brand entering the Singapore market for the first time.

As a key member of the inaugural outlet team, we are looking for an Outlet Manager (high chance to be promoted an area manager) to lead all aspects of store operations.

This role will be responsible for a wide range of duties, including pre-opening preparations, daily operations management, team leadership, sales performance management, and service quality improvement. As the business expands, there will be opportunities to progress into multi-store management or Area Manager positions.

We welcome motivated individuals who are excited to be part of a growing business and play a pivotal role in bringing Japanese-quality products and service to customers in Singapore.

JOB RESPONSIBILITIES

- Lead the pre-opening activities and launch of the new outlet
- Manage and continuously improve all aspects of outlet operations
- Monitor and achieve sales, profitability, and operational KPI targets
- Train, develop, and manage both full-time and part-time staff, including roster planning
- Maintain and enhance customer service standards and product quality
- Oversee inventory control, ordering processes, and cost management
- Ensure compliance with food safety, hygiene, and workplace safety standards
- Handle customer inquiries, feedback, and complaints professionally
- Coordinate and report to headquarters and relevant internal stakeholders
- Contribute to the development of operational procedures and systems to support future multi-outlet expansion

JOB REQUIREMENTS

- Experience in outlet/store operations within the F&B, retail, or service industry
- Management experience as an Outlet Manager, Assistant Manager, Supervisor, or in a similar leadership role
- Experience in staff recruitment, training, coaching, and performance management
- Understanding of sales management and basic financial performance metrics
- Strong communication, interpersonal, and leadership skills
- Ability to work effectively in a fast-paced and dynamic environment
- Customer-focused mindset with a commitment to delivering excellent service standards
- Basic Japanese communication skills to facilitate simple internal communication with the Japan headquarters
- Willingness to work shifts, including weekends and public holidays

I regret to inform that only shortlisted candidates will be contacted by JAC consultants, thank you for your understanding.

JAC Recruitment Pte. Ltd.

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EA Personnel Registration Number: R24122374

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Company Description