

System Implementation & Change Management Manager

Job Information

Recruiter
NEXUS Corporation

Job ID
1602872

Industry
IT Consulting

Job Type
Contract

Location
Hong Kong

Salary
Negotiable, based on experience

Refreshed
November 6th, 2026 05:00

General Requirements

Minimum Experience Level
Over 6 years

Career Level
Mid Career

Minimum English Level
Business Level

Minimum Japanese Level
None

Minimum Education Level
Bachelor's Degree

Visa Status
No permission to work in Japan required

Job Description

Description:

Support the client in implementing an in-house query management and KPI monitoring platform across all APAC locations. The primary scope covers the deployment of the solution within Global Banking Operations, including Cash Operations, Trade Services & Supply Chain, and Credit Operations. In addition, provide regional oversight and governance for the remaining APAC deployments within Global Markets Operations and offshore entity, partnering closely with client project managers to monitor implementation progress, identify risks and dependencies, and ensure alignment with overall program objectives, timelines, and adoption targets.

Specific responsibilities:

- Lead the end to end rollout of Hobart across APAC sites, including conducting demo sessions, communicating go live prerequisites, coordinating readiness activities, and proactively following up with stakeholders to ensure timely completion of implementation milestones.
- Provide recurring project status updates to APAC leadership and global stakeholders through project governance forums, including project scorecards, steering committee meetings (Steercos), and executive reporting.
- Drive user training, communication, and change management initiatives by articulating the business benefits of new systems, developing adoption strategies, and monitoring KPIs to ensure successful transition into BAU operations.

- Act as the primary APAC point of contact for system enhancement requests, gathering and documenting business and functional requirements for submission to the central project team for assessment and prioritization.
- Monitor and track critical system enhancements and IT developments to maximize tool utilization, support continuous improvement initiatives, and facilitate the successful decommissioning of legacy solutions.
- Ensure business continuity post go-live by providing implementation support, addressing operational challenges, and promoting best practices that enhance client centric processes and user experience across the region.

Company Description