



PR/097352 | Techno-functional Consultant (M365)

Job Information

Recruiter

JAC Recruitment Singapore

Job ID

1602408

Industry

IT Consulting

Job Type

Permanent Full-time

Location

Singapore

Salary

Negotiable, based on experience

Refreshed

August 25th, 2026 01:00

General Requirements

Minimum Experience Level

Over 6 years

Career Level

Mid Career

Minimum English Level

Fluent

Minimum Japanese Level

None

Minimum Education Level

Associate Degree/Diploma

Visa Status

No permission to work in Japan required

Job Description

COMPANY OVERVIEW

Our client is a prominent global IT service provider that excels in custom software design, IT consultancy, and infrastructure management. Their comprehensive IT solutions help businesses eliminate challenges, optimize resources, and boost productivity.

JOB RESPONSIBILITIES

- Facilitate requirements-gathering sessions with business stakeholders and convert their needs into detailed functional specifications.
- Configure Business Central modules including Finance, Sales, Purchasing, Inventory, Jobs, and Fixed Assets in line with business requirements.
- Design and document business processes, data flows, mapping structures, and integration specifications.
- Work closely with technical teams to support system extensions, integrations, and custom development.

- Deliver user training, prepare supporting documentation, and guide stakeholders through UAT.
- Diagnose and resolve system issues while providing post-go-live support.
- Advise business users on best practices, standard system capabilities, and opportunities for process improvements.
- Contribute to project planning, effort estimation, and regular status reporting.

JOB REQUIREMENTS

- Bachelor's degree in IT, Computer Science, or equivalent.
- Proven experience implementing or supporting Dynamics 365 Business Central or Dynamics NAV.
- Strong knowledge of finance, supply chain, or project accounting business processes.
- Ability to translate business needs into clear, structured functional documentation.
- Experience working with integrations, APIs, and related technologies (e.g., Power Platform, ServiceNow, CRM).
- Excellent communication skills with the ability to collaborate effectively across cross-functional teams.
- Strong analytical thinking and problem-solving capabilities.

Working Location: Singapore

Syahirah Binte Ahmad Ja'afar (R22105331)
JAC Recruitment Pte. Ltd. (90C3026)

#LI-JACSG

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Company Description