



## Mystery Shopper Opportunity

### Job Information

**Hiring Company**

Multisearch AG

**Job ID**

1602152

**Industry**

Think Tank, Research Institute

**Job Type**

Freelance

**Location**

Japan

**Salary**

Negotiable, based on experience

**Work Hours**

In accordance with company regulations

**Holidays**

In accordance with company regulations

**Refreshed**

August 26th, 2026 14:00

### General Requirements

**Career Level**

Entry Level

**Minimum English Level**

Daily Conversation

**Minimum Japanese Level**

Native

**Minimum Education Level**

High-School

**Visa Status**

Permission to work in Japan required

### Job Description

#### «Job Description & Position Highlights»

- Research customer service experiences at retail stores, restaurants, and online services, and prepare evaluation reports
- Contribute to improving companies' customer experiences through candid feedback from the user's perspective
- Start with no prior experience and gain practical experience while utilizing your observational skills and writing abilities
- Work flexibly as a freelancer, choosing projects that fit your location and schedule

**【Job Responsibilities】**

We are looking for reliable and detail-oriented individuals to join our network of Mystery Shoppers / Customer Experience Evaluators.

As a Mystery Shopper, you will evaluate customer service experiences at stores, restaurants, or online platforms and provide honest feedback through a simple report.

< What we offer >

- Flexible freelance assignments
- Choose assignments based on your availability and location
- Payment per completed evaluation

Join us and help leading brands improve their customer experience.

**【Employment Type】**

Flexible freelance assignments

**【Salary】**

Based on experience and skill level

**【Working Hours】**

In accordance with company regulations

\*Choose assignments based on your availability and location

**【Work Location】**

In accordance with company regulations

\*Choose assignments based on your availability and location

**【Holidays & Leave】**

In accordance with company regulations

\*Choose assignments based on your availability and location

**【Benefits & Welfare】**

In accordance with company regulations

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## Required Skills

**【Requirements】**

- Good observation skills and attention to detail
- Ability to follow instructions and meet deadlines
- Smartphone with internet access
- Good written communication skills
- Previous mystery shopping experience is a plus but not required

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## Company Description