



PR/160758 | Field Service Engineer – Semiconductor Equipment

Job Information

Recruiter

JAC Recruitment Malaysia

Job ID

1600876

Industry

Other (Manufacturing)

Job Type

Permanent Full-time

Location

Malaysia

Salary

Negotiable, based on experience

Refreshed

July 7th, 2026 10:12

General Requirements

Minimum Experience Level

Over 1 year

Career Level

Mid Career

Minimum English Level

Fluent

Minimum Japanese Level

None

Minimum Education Level

Associate Degree/Diploma

Visa Status

No permission to work in Japan required

Job Description

A global leader in advanced industrial equipment and technology solutions is seeking a Field Service Engineer to support its growing operations in Malaysia.

In this role, you will be responsible for delivering on-site technical support, equipment installation, preventive maintenance, troubleshooting, and after-sales service for sophisticated manufacturing equipment used by leading players in the semiconductor and electronics industries. You will work closely with customers as well as regional and overseas technical teams to ensure optimal equipment performance, minimize downtime, and maintain high levels of customer satisfaction. The ideal candidate is a hands-on engineer with strong mechanical and/or electrical troubleshooting capabilities, excellent problem-solving skills, and a customer-centric mindset. You should be comfortable working independently, responding to technical challenges in a fast-paced manufacturing environment, and building long-term relationships with customers through professional and responsive service.

Key Responsibilities

- Provide on-site technical support, including equipment installation, commissioning, maintenance, and troubleshooting.
- Diagnose and resolve equipment issues promptly to minimize downtime and ensure customer satisfaction.

- Perform routine inspections and preventive maintenance to maintain optimal equipment performance and reliability.
- Collaborate closely with customers and overseas technical teams to deliver effective technical solutions and support.
- Build and maintain strong customer relationships through responsive and professional service.
- Coordinate and execute field service projects, ensuring adherence to quality and service standards.
- Prepare service reports, maintain accurate documentation, and provide emergency technical support when required.

Key Requirements

- Diploma or Degree in Electrical Engineering, Mechanical Engineering, Mechatronics, or related disciplines.
- Minimum 2 years of experience in equipment maintenance, field service, or technical support roles.
- Strong experience in troubleshooting, repairing, and maintaining industrial or production equipment.
- Familiarity with electrical and mechanical systems troubleshooting.
- Experience servicing large-scale industrial machinery is highly preferred.
- Exposure to semiconductor, PCB manufacturing, packaging substrate, electronics, or related industries will be a strong advantage.
- Ability to read technical drawings, manuals, and maintenance documentation.

Notice: By submitting an application for this position, you acknowledge and consent to the disclosure of your personal information to the Privacy Policy and Terms and Conditions, for the purpose of recruitment and candidate evaluation.

Privacy Policy Link: <https://www.jac-recruitment.my/privacy-policy>

Terms and Conditions Link: <https://www.jac-recruitment.my/terms-of-use>

Company Description