

PR/087386 | Robotics Field Service Engineer

Job Information

Recruiter
JAC Recruitment USA

Job ID
1599947

Industry
Other (Manufacturing)

Job Type
Permanent Full-time

Location
United States

Salary
Negotiable, based on experience

Refreshed
October 30th, 2026 12:00

General Requirements

Minimum Experience Level
Over 6 years

Career Level
Mid Career

Minimum English Level
Business Level

Minimum Japanese Level
None

Minimum Education Level
Associate Degree/Diploma

Visa Status
No permission to work in Japan required

Job Description

POSITION TITLE Robotics Field Service Engineer

Company Overview
A company in the robotics technology industry is hiring for a Robotics Field Service Engineer position. This organization is at the forefront of developing advanced mobility platforms that are transforming how production environments operate, enabling more flexible and efficient systems. With rapid expansion into new markets, the company offers the opportunity to work on innovative deployments and play a critical role in bringing cutting-edge robotic solutions directly to customer operations.

Responsibilities

- Lead onsite setup, configuration, and integration of autonomous robotic platforms within customer manufacturing environments to support successful deployment and scaling.
- Provide technical guidance and training to customer teams, enabling effective operation and long-term adoption of the technology.
- Diagnose and resolve complex system issues, perform repairs, and establish preventative and predictive maintenance approaches to ensure system reliability.

- Collaborate with customer stakeholders and internal teams to manage project progress and maintain high satisfaction throughout implementation.
- Document system performance, technical issues, and deployment outcomes, and communicate insights to engineering teams for continuous improvement.
- Serve as a key technical representative, supporting the transition from initial proof-of-concept phases to full commercial integration.

Qualifications

- At least 7 years of hands-on experience in field engineering, robotics, or industrial automation.
- Bachelor’s degree or higher in mechanical, electrical, robotics engineering, or a related technical field.
- Strong ability to troubleshoot and maintain complex electromechanical systems, including use of diagnostic tools.
- Experience leading small teams or mentoring junior engineers in dynamic environments.
- Clear communication and technical documentation skills, with the ability to convey complex concepts effectively.
- Willingness to travel frequently to customer sites, occasional international travel.
- Commitment to maintaining high standards of safety and compliance in industrial environments.
- Familiarity with automotive manufacturing processes or factory optimization is an advantage.
- Experience with CAD tools, Microsoft Office, and robotics-related software is preferred.
- Exposure to international business environments, trade shows or multilingual abilities is a plus.

Location

Midwest, U.S. (Remote) *travel frequently to customer sites (up to 50%+)

Benefits

- Competitive compensation aligned with experience
- Health, dental, and vision insurance coverage
- Paid time off and company holidays
- Reimbursement of business-related travel expenses
- Opportunities for international training and collaboration with global teams

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