



PR/087456 | Air Freight Export Operator (m / f / d)

Job Information

Recruiter

JAC Recruitment Germany

Job ID

1599876

Industry

Logistics, Storage

Job Type

Permanent Full-time

Location

Germany

Salary

Negotiable, based on experience

Refreshed

June 26th, 2026 12:05

General Requirements

Minimum Experience Level

Over 3 years

Career Level

Mid Career

Minimum English Level

Business Level

Minimum Japanese Level

None

Minimum Education Level

Associate Degree/Diploma

Visa Status

No permission to work in Japan required

Job Description

Overview

Our client is an internationally active logistics service provider with a strong presence in Europe and Asia. The company offers customer-oriented air and sea freight solutions and operates within a global network. In Germany, the organization is currently strengthening its core locations as part of an operational consolidation and efficiency enhancement.

Role Overview

We are looking for an Air Freight Export Operator to support growing air export activities at key German locations. This role is suitable for candidates with junior to mid-level experience in air freight forwarding who are comfortable working in a hands-on, flexible environment where operational responsibility and adaptability are valued. The position reports directly to the local Branch Manager and works closely with international partners and overseas offices.

Responsibilities

- Handling end-to-end air freight export operations
- Acceptance and processing of export bookings and customer orders
- Preparation and verification of export and shipping documentation
- Coordination with airlines, handling agents, customs brokers, and overseas offices
- Direct communication with customers regarding shipment status and inquiries
- Billing and invoicing to customers and partner agents
- Handling customer complaints, claims, and operational issues
- Ensuring compliance with internal procedures, Incoterms, and relevant regulations

Requirements

- Completed commercial education or vocational training in logistics / freight forwarding
- Initial to solid experience in air freight operations (export preferred)
- Basic working knowledge of Incoterms is required
- Familiarity with forwarding or cargo management systems is an advantage
- Service-oriented mindset with a proactive and reliable working style
- Ability to work flexibly in a less rigid, medium-sized organizational environment
- German and English Business fluent, Japanese is a plus

Benefits

- Approx. EUR 55,000 annual gross salary (depending on experience)
- 30 days paid leave
- Working hours: 39 hours per week

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Company Description