



PR/118605 | Sr. System Integration Specialist (SAP + other system)

Job Information

Recruiter

JAC Recruitment UK

Job ID

1599853

Industry

IT Consulting

Job Type

Permanent Full-time

Location

United Kingdom

Salary

Negotiable, based on experience

Refreshed

June 26th, 2026 12:01

General Requirements

Minimum Experience Level

Over 10 years

Career Level

Mid Career

Minimum English Level

Business Level

Minimum Japanese Level

None

Minimum Education Level

Associate Degree/Diploma

Visa Status

No permission to work in Japan required

Job Description

Company: Global Retail Company

Position: Systems Sr. Specialist

Location: London (Hybrid)

Salary: 60,000 – 70,000 GBP + 10% Bonus

Visa: No Sponsorship Available

Job responsibilities:

1. Integration & Next-Gen API Architecture (Core Focus Area)

- **Beyond-SAP Connectivity:** Design, implement, and monitor robust, end-to-end integration streams between SAP and non-SAP applications, as well as direct integrations between independent non-SAP platforms (e-commerce, POS, CRM, and digital marketplaces).
- **Future Application Readiness:** Architect highly flexible data pathways to ensure the seamless onboarding of completely new, future-state applications and modern retail store systems into the brand's ecosystem.
- **API-First Ecosystems:** Enforce a modern, scalable, and maintainable API-driven architecture utilizing REST and SOAP protocols across all core business applications.
- **Middleware & Data Flows:** Actively monitor and optimize middleware layers (e.g., SAP CPI, custom integration layers, or modern API gateways) and troubleshoot complex cross-system process bottlenecks.

2. Enterprise System Security & Compliance (Non-Negotiable)

- **Secure Integration Design:** Ensure all data exchanges, API endpoints, webhooks, and third-party system connections adhere strictly to enterprise-grade security protocols (e.g., OAuth, tokenization, data encryption at rest and in transit).
- **Risk Mitigation:** Partner with security and compliance teams to safeguard sensitive customer data, retail payment transactions, and intellectual property across all interconnected digital and physical retail points.

3. Vendor Governance & SLA Management

- **Strategic Vendor Relationship Management:** Act as the primary technical manager for external software vendors, development agencies, and systems integration partners.
- **SLA Formulation & Enforcement:** Author, define, and implement comprehensive Service Level Agreements (SLAs), Key Performance Indicators (KPIs), and escalation models. Hold external partners strictly accountable for delivery velocity, system uptime, and support quality.
- **Logistics & Store Ops Alignment:** Coordinate critical IT workflows and system handshakes with external Third-Party Logistics (3PL) warehouse operators and store support networks.

4. Business Systems Ownership & Process Automation

- **Application Lifecycle Management:** Take full operational ownership of the EMEA business applications landscape, striking a perfect balance between immediate system stability and forward-looking growth.
- **Hyperautomation Delivery:** Actively identify operational bottlenecks and implement intermediate automation tools/workflows to phase out manual files, fragmented spreadsheets, and siloed procedures.
- **AI-Driven Efficiencies:** Champion an "AI-first" culture within the team. Identify and pilot applied AI tools to turn raw data into operational efficiencies, demand insights, and smarter supply chain decision-making.

5. Testing & Continuous Improvement

- **Deployment Quality Assurance:** Direct System Integration Testing (SIT) and User Acceptance Testing (UAT) cycles to secure flawless cross-system readiness validation before go-live.
- **Landscape Simplification:** Continuously audit and simplify the application map, decommissioning legacy configurations to foster long-term scalability.

Experience

- **10+ years of progressive experience** managing enterprise applications, IT infrastructure, and complex systems integration.
- **Industry Footprint:** Extensive experience directly within multi-site Retail, E-Commerce, Fashion, or Luxury/Hospitality landscapes.
- **API & Integration Expertise:** Deep, practical knowledge of building and managing API-based architectures (REST/SOAP). Proven capability in managing integrations outside of traditional ERP boundaries (App-to-App, App-to-Store, etc.).

- Security Mastery: Thorough understanding of modern cybersecurity practices, authentication frameworks, and secure network data routing.
- Vendor Governance Expert: Proven track record of selecting vendors, drafting technical SLAs, and managing external development partners to strict metrics.
- ERP Familiarity: Strong working or functional knowledge of SAP (S/4HANA, CAR, CPI) and standard supply chain processes (Order-to-Cash, inventory management).

Technical Skills (Nice to have)

- Hands-on exposure to digital commerce platforms (e.g., Magento / Adobe Commerce), digital wholesale marketplaces (e.g., Zalando), and premium retail POS engines (e.g., Cegid).
- Familiarity with 3PL tech setups (e.g., CEVA Logistics environments).
- Proficiency using modern ticketing and lifecycle tools like Jira and ServiceNow.

We regret to inform applicants that only shortlisted candidates will be notified.

Thank you for understanding.

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Company Description