



PR/110471 | Service Engineer

Job Information

Recruiter

JAC Recruitment India

Job ID

1599555

Industry

Other (Manufacturing)

Job Type

Permanent Full-time

Location

India

Salary

Negotiable, based on experience

Refreshed

July 24th, 2026 03:00

General Requirements

Minimum Experience Level

Over 3 years

Career Level

Mid Career

Minimum English Level

Daily Conversation

Minimum Japanese Level

None

Minimum Education Level

Associate Degree/Diploma

Visa Status

No permission to work in Japan required

Job Description

Job Responsibilities

- Service engineer. Responsible for service work for machine tool in North region.
- Provide technical support to dealer service engineers.
- Accompany dealers and customers on-site to support root cause analysis and implementation of countermeasures.
- Conduct customer visits to explain Brother-recommended preventive maintenance point.
- Organize and deliver maintenance training for dealer engineers (conducted at BTC).
- Maintain regular communication with dealer engineers.
- Prepare technical reports after customer visits and share them both internally and externally.
- Compile and organize troubleshooting data.

- The shipment and installation work of showroom machines (at BTC).

Notice: By submitting an application for this position, you acknowledge and consent to the disclosure of your personal information to the Privacy Policy and Terms and Conditions, for the purpose of recruitment and candidate evaluation.

Privacy Policy Link: <https://www.jac-recruitment.in/privacy-policy>

Terms and Conditions Link: <https://www.jac-recruitment.in/terms-of-use>

Company Description