



PR/095892 | IT Chief Manager

Job Information

Recruiter

JAC Recruitment Vietnam Co., Ltd

Job ID

1599172

Industry

Bank, Trust Bank

Job Type

Permanent Full-time

Location

Vietnam

Salary

Negotiable, based on experience

Refreshed

June 26th, 2026 11:02

General Requirements

Minimum Experience Level

Over 6 years

Career Level

Mid Career

Minimum English Level

Fluent

Minimum Japanese Level

None

Minimum Education Level

Associate Degree/Diploma

Visa Status

No permission to work in Japan required

Job Description

Company Overview

A company in the financial services industry is hiring for an IT Chief Manager position.

Job Description

- Lead and manage the daily operations of the IT team, including task assignment, progress monitoring, and quality control
- Support team development activities such as recruitment, onboarding, and capability enhancement
- Ensure the stable operation of integrated internal and external systems while monitoring system performance and reliability
- Investigate system incidents, identify root causes, coordinate recovery actions, and implement preventive measures to

minimize future risks

- Review deployment-related activities including impact assessments, testing results, rollback planning, and post-deployment monitoring
- Plan and manage IT projects while collecting business requirements and proposing suitable IT solutions
- Coordinate with affiliates and external development partners to manage development priorities, requirement tracking, and project progress through Jira or similar tools
- Review deliverables and support the handover process from external vendors
- Manage IT infrastructure including servers, networks, cloud environments, user access controls, and data protection measures
- Prepare operational reports, project updates, and risk reports for management while maintaining accurate operational and handover documentation

Qualifications

- Experience in IT team management or IT operations management
- Experience handling system operations, incident response, deployment review, and post-deployment monitoring
- Basic understanding of infrastructure, servers, networks, cloud environments, and IT security
- Experience working with external vendors, affiliates, or development partners
- Experience managing requirements and tracking project progress using Jira or similar tools
- Strong communication skills in both Vietnamese and English
- Background in fintech, BNPL, consumer finance, or banking IT is an advantage
- Experience coordinating IT operations within a Vietnamese entity under a Korean or Japanese parent company is preferred

#LI-JACVN

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Company Description