

PR/119828 | IT Manager (Infrastructure & Security)

Job Information

Recruiter
JAC Recruitment Thailand

Job ID
1599070

Industry
Logistics, Storage

Job Type
Permanent Full-time

Location
Thailand

Salary
Negotiable, based on experience

Refreshed
October 18th, 2026 08:00

General Requirements

Minimum Experience Level
Over 6 years

Career Level
Mid Career

Minimum English Level
Daily Conversation Level

Minimum Japanese Level
None

Minimum Education Level
Associate Degree/Diploma

Visa Status
No permission to work in Japan required

Job Description

Position: IT Manager (Infrastructure & Security)

Location: Bangkok

We are seeking an experienced IT professional to lead and manage IT infrastructure, cloud platforms, and security operations. This role combines both hands-on technical leadership and IT management responsibilities to ensure stable, secure, and efficient IT services across the organization.

Key Responsibilities
IT Operations & Infrastructure

- Manage and maintain IT infrastructure, including network, servers, cloud platforms (AWS/Azure), and Microsoft 365

- Ensure system performance, availability, and reliability in line with SLA requirements
- Perform system administration, monitoring, backup, and routine maintenance

Cloud & Security

- Oversee cloud environment (AWS/Azure) including migration and optimization initiatives.
- Implement and enforce IT security policies, including firewall, VPN, endpoint protection, and access control.
- Monitor systems, logs, and alerts to identify risks and respond to incidents proactively.

Project & Vendor Management

- Plan and deliver IT infrastructure and system implementation projects
- Coordinate with vendors and service providers to ensure quality delivery and cost-effective solutions.
- Manage contracts, service agreements, and vendor performance

Leadership & Stakeholder Management

- Lead, mentor, and support IT team members and external vendors.
- Collaborate with business users to understand requirements and deliver IT solutions.
- Report IT performance, risks, and project progress to management

Governance & Continuous Improvement

- Establish and maintain IT policies, standards, and best practices
- Ensure compliance with security and business continuity requirements
- Identify improvement opportunities to enhance system performance and reliability

Qualifications

- Bachelor’s degree in IT, Computer Science, or related field
- Minimum 8+ years of experience in IT infrastructure, cloud, or security roles
- Strong technical knowledge in:
  - Cloud platforms (AWS / Azure)
  - Network and security systems (Firewall, VPN, EDR)
  - Microsoft 365, virtualization, backup solutions
- Experience in managing IT projects and vendors
- Leadership experience or team coordination ability
- Good problem-solving, communication, and stakeholder management skills

Preferred

- Certifications such as AWS, Azure, CISSP, CCSP
- Familiarity with ITIL or IT service management practices

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Company Description