



PR/119628 | Manager Service & Supply Chain

Job Information

Recruiter

JAC Recruitment Thailand

Job ID

1598974

Industry

Retail

Job Type

Permanent Full-time

Location

Thailand

Salary

Negotiable, based on experience

Refreshed

June 26th, 2026 10:48

General Requirements

Minimum Experience Level

Over 6 years

Career Level

Mid Career

Minimum English Level

Fluent

Minimum Japanese Level

None

Minimum Education Level

Associate Degree/Diploma

Visa Status

No permission to work in Japan required

Job Description

Position: Manager – Service & Supply Chain Salary: Competitive (Managerial Package) Location: Bangkok, Thailand

Our client is a global leader in the **optical and vision industry**, operating with strong commercial and technical expertise. The business is focused on aligning commercial strategies with operational execution to drive growth and enhance customer satisfaction.

Key responsibilities include:

- Leading customer service, order processing, and warehouse teams to handle daily enquiries, orders, and troubleshooting.
- Ensuring timely and accurate order entry, tracking, and communication.
- Coordinating with logistics providers and 3PL partners to optimize inbound/outbound flows.
- Driving continuous improvement in transportation, warehousing, and distribution processes.

- Overseeing inventory management, stocktaking, and accuracy.
- Implementing service quality standards, KPIs, and coaching for team development.
- Collaborating with Sales, Marketing, Finance, and Operations to align forecasts and campaigns.
- Ensuring compliance with quality standards, audits, and local regulations.

We are seeking a professional with:

- Bachelor's degree in Business Administration, Supply Chain Management, or related field.
- At least 6 years of relevant experience in **operations, logistics, or quality management**.
- Strong customer orientation and relationship-building skills.
- Knowledge of **optical industry standards**
- Expertise in workflow optimization, production planning, inventory control, and quality assurance.
- Familiarity with CRM tools, service recovery, and escalation handling.
- Understanding of optical machinery and preventive maintenance protocols.
- Awareness of health & safety regulations and compliance requirements.
- Strong data analysis and reporting skills to interpret KPIs and operational dashboards.

Notice: By submitting an application for this position, you acknowledge and consent to the disclosure of your personal information to the Privacy Policy and Terms and Conditions, for the purpose of recruitment and candidate evaluation.

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Company Description