



PR/116473 | QUALITY MANAGER

Job Information

Recruiter

JAC Recruitment Thailand

Job ID

1598916

Industry

Other (Manufacturing)

Job Type

Permanent Full-time

Location

Thailand

Salary

Negotiable, based on experience

Refreshed

June 26th, 2026 10:47

General Requirements

Minimum Experience Level

Over 6 years

Career Level

Mid Career

Minimum English Level

Business Level

Minimum Japanese Level

None

Minimum Education Level

Associate Degree/Diploma

Visa Status

No permission to work in Japan required

Job Description

Position Overview

The Quality Manager is responsible for overseeing and managing all quality assurance and quality control activities to ensure that products meet regulatory standards, customer expectations, and internal quality requirements. This role plays a critical part in maintaining product safety, compliance, and continuous improvement across the manufacturing and supply chain processes.

Responsibilities:

- Develop, implement, and maintain quality management systems in compliance with GMP, ISO standards, and regulatory requirements
- Oversee quality assurance (QA) and quality control (QC) activities across raw materials, production, and finished products
- Ensure products comply with relevant regulations (e.g., FDA, ASEAN Cosmetic Directive, local regulatory bodies)

- Lead internal and external audits, including regulatory inspections and certification processes
- Manage product quality issues, deviations, non-conformities, and implement corrective and preventive actions (CAPA)
- Collaborate with cross-functional teams (R&D, production, supply chain) to ensure quality standards are embedded in all processes
- Establish and monitor quality KPIs, driving continuous improvement initiatives
- Oversee supplier quality management, including qualification, audits, and performance monitoring
- Ensure proper documentation, traceability, and compliance with data integrity standards
- Lead, coach, and develop the quality team to ensure high performance and capability building

Requirements:

- Bachelor's degree or higher in Chemistry, Pharmacy, Engineering, or a related field
- Minimum 7 years of experience in quality management within FMCG, personal care, or cosmetics industry
- Strong knowledge of GMP, ISO 9001, ISO 22716 (Cosmetics GMP), and regulatory requirements
- Experience handling audits (internal, external, regulatory inspections)
- Proven track record in managing quality systems, CAPA, and continuous improvement initiatives
- Strong understanding of product formulation, manufacturing processes, and quality control techniques
- Leadership experience with the ability to manage and develop teams
- Excellent problem-solving and analytical skills
- Strong communication and stakeholder management abilities across cross-functional teams
- Good command of English and ability to work in a fast-paced, dynamic environment

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Company Description