



## Desktop Support Engineer | Kyoto

**Global Team | Friendly Environment**

### Job Information

**Hiring Company**

[AdamEve. Co.,Ltd.](#)

**Job ID**

1597740

**Industry**

IT Consulting

**Company Type**

Small/Medium Company (300 employees or less) - International Company

**Non-Japanese Ratio**

Majority Japanese

**Job Type**

Contract

**Location**

Kyoto Prefecture

**Salary**

3.5 million yen ~ 4 million yen

**Salary Bonuses**

Bonuses paid on top of indicated salary.

**Work Hours**

9am - 6pm JST

**Refreshed**

June 30th, 2026 02:00

### General Requirements

**Minimum Experience Level**

Over 1 year

**Career Level**

Entry Level

**Minimum English Level**

Fluent

**Minimum Japanese Level**

Daily Conversation

**Minimum Education Level**

Technical/Vocational College

**Visa Status**

Permission to work in Japan required

### Job Description

Desktop Support Role (EUC)

**Desktop Support Engineer**

**Location**

Kyoto

**Employment Type**

Full-Time contract

**Salary**

3.5 Million - 4 Million Yen

**Work Hours**

9:00 - 18:00 JST

**Position Summary**

The Desktop Support Engineer is responsible for providing onsite technical support to end users, ensuring the smooth operation of desktop computers, laptops, mobile devices, printers, conferencing systems, and related IT equipment.

Please include your resume in your application.

**Company Description** ADAMEVEJP operates in the global IT industry with a mission to bridge the economic and opportunity gap between developing and developed countries through effective technology collaboration. The company believes that responsible outsourcing of IT projects can create mutual benefits, allowing organizations in developed countries to access cost-effective services while providing fair opportunities for talent in developing regions. To support this vision, ADAMEVEJP has invested in a remote monitoring tool designed to streamline and improve the outsourcing process. The company focuses on building reliable, efficient technical operations that enable seamless cooperation across borders.

**Role Description** This is a full-time, on-site Desktop Support Engineer role. The Desktop Support Engineer will provide hands-on technical support for desktop computers, laptops, peripherals, and related hardware in an office environment. Daily tasks include installing, configuring, and maintaining computer systems, diagnosing and resolving hardware and software issues, and supporting users with day-to-day technical problems. The role also involves managing printer support, handling connectivity issues, documenting incidents and resolutions, and escalating complex problems when needed. The Desktop Support Engineer will collaborate with other IT team members to ensure stable system performance, maintain asset inventories, and contribute to continuous improvement of support processes.

**Qualifications**

- Strong skills in desktop computer support, including installation, configuration, and maintenance of Desktop Computers and Computer Hardware.
- Proven experience providing end-user Technical Support and Troubleshooting for hardware, software, and operating system issues.
- Hands-on experience with Printer Support, including setup, network configuration, and resolving print-related issues.
- Ability to diagnose and resolve technical problems methodically and efficiently, using standard tools and best practices.
- Good understanding of basic networking concepts (e.g., TCP/IP, Wi-Fi, LAN) and common office productivity software.
- Clear and professional communication skills, with the ability to explain technical concepts to non-technical users.
- Strong customer service mindset, reliability, and the ability to prioritize and manage multiple support requests.
- Relevant technical certification or diploma (e.g., CompTIA A+, IT support-related studies) is preferred but not mandatory; prior on-site desktop support experience is an advantage.

---

**Company Description**