

# French Language Customer Support ( フランス語ネイティブレベル )

## Job Information

**Recruiter**
Global Initiative Corporation

**Hiring Company**
外資系購入代行会社

**Job ID**
1597337

**Industry**
Distribution

**Company Type**
Small/Medium Company (300 employees or less) - International Company

**Job Type**
Permanent Full-time

**Location**
Osaka Prefecture, Osaka-shi Chuo-ku

**Salary**
3 million yen ~ Negotiable, based on experience

**Work Hours**
・フレックスタイム – 10:00 ~ 16:00のコアタイム、 最大2時間の昼食付き ※研修中は 9:15 ~ 18:15

**Holidays**
・週休二日制　・年末年始休暇 ・年間有給休暇 ・長期連続休暇取得可

**Refreshed**
November 4th, 2026 04:00

## General Requirements

**Minimum Experience Level**
Over 1 year

**Career Level**
Mid Career

**Minimum English Level**
Business Level

**Minimum Japanese Level**
Business Level

**Other Language**
French - Native Level

**Minimum Education Level**
Technical/Vocational College

**Visa Status**
Permission to work in Japan required

## Job Description

**| Main Duties**

- Handling multilingual customer inquiries (only via chat)

- Cooperation and reporting with other teams when handling complaints.
- Management of remote operators (part-time staff).
- Other related duties (e.g., translation).

**| Benefits**

・Complete social insurance
(workers' compensation, employment, health, welfare pension)
・Business casual dress code
・Training system (job-specific, level-specific training)
・Japanese/English lessons
・In-house club activities (karaoke, day camp, etc.)
・Monthly company events
・Free tea and coffee

## Required Skills

**| Must-Have Skills**

- French language : Native
- Business level Japanese (JLPT N2) *Certificate not required
- Business level English (TOEIC 800 or above) *Test not required

**| Preferred Skills**

- Translation experience
- Professional work experience in small or medium-sized companies
- Experience in the cross-border e-commerce industry or customer support.
- Basic HTML knowledge.
- Additional language skills.

## Company Description