



French Language Customer Support (フランス語ネイティブレベル)

Job Information

Recruiter

Global Initiative Corporation

Hiring Company

外資系購入代行会社

Job ID

1597337

Industry

Distribution

Company Type

Small/Medium Company (300 employees or less) - International Company

Job Type

Permanent Full-time

Location

Osaka Prefecture, Osaka-shi Chuo-ku

Salary

3 million yen ~ Negotiable, based on experience

Work Hours

・フレックスタイム – 10:00 ~ 16:00のコアタイム、最大2時間の昼食付き ※研修中は 9:15 ~ 18:15

Holidays

・週休二日制 ・年末年始休暇 ・年間有給休暇 ・長期連続休暇取得可

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General Requirements

Minimum Experience Level

Over 1 year

Career Level

Mid Career

Minimum English Level

Business Level

Minimum Japanese Level

Business Level

Other Language

French - Native

Minimum Education Level

Technical/Vocational College

Visa Status

Permission to work in Japan required

Job Description

| Main Duties

- Handling multilingual customer inquiries (only via chat)

- Cooperation and reporting with other teams when handling complaints.
- Management of remote operators (part-time staff).
- Other related duties (e.g., translation).

| Benefits

- Complete social insurance
(workers' compensation, employment, health, welfare pension)
 - Business casual dress code
 - Training system (job-specific, level-specific training)
 - Japanese/English lessons
 - In-house club activities (karaoke, day camp, etc.)
 - Monthly company events
 - Free tea and coffee
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Required Skills

| Must-Have Skills

- French language : Native
- Business level Japanese (JLPT N2) *Certificate not required
- Business level English (TOEIC 800 or above) *Test not required

| Preferred Skills

- Translation experience
 - Professional work experience in small or medium-sized companies
 - Experience in the cross-border e-commerce industry or customer support.
 - Basic HTML knowledge.
 - Additional language skills.
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Company Description