



## Portuguese Language Customer Support (ポルトガル語ネイティブレベル)

### Job Information

**Recruiter**

Global Initiative Corporation

**Hiring Company**

外資系購入代行会社

**Job ID**

1597336

**Industry**

Distribution

**Company Type**

Small/Medium Company (300 employees or less) - International Company

**Job Type**

Permanent Full-time

**Location**

Osaka Prefecture, Osaka-shi Chuo-ku

**Salary**

3 million yen ~ Negotiable, based on experience

**Work Hours**

・フレックスタイム – 10:00 ~ 16:00のコアタイム、最大2時間の昼食付き ※研修中は 9:15 ~ 18:15

**Holidays**

・週休二日制 ・年末年始休暇 ・年間有給休暇 ・長期連続休暇取得可

**Refreshed**

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### General Requirements

**Minimum Experience Level**

Over 1 year

**Career Level**

Mid Career

**Minimum English Level**

Business Level

**Minimum Japanese Level**

Business Level

**Other Language**

Portuguese - Native

**Minimum Education Level**

Technical/Vocational College

**Visa Status**

Permission to work in Japan required

### Job Description

**| Main Duties**

- Handling multilingual customer inquiries (only via chat)

- Cooperation and reporting with other teams when handling complaints.
- Management of remote operators (part-time staff).
- Other related duties (e.g., translation).

**| Benefits**

- Complete social insurance  
(workers' compensation, employment, health, welfare pension)
  - Business casual dress code
  - Training system (job-specific, level-specific training)
  - Japanese/English lessons
  - In-house club activities (karaoke, day camp, etc.)
  - Monthly company events
  - Free tea and coffee
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**Required Skills**

**| Must-Have Skills**

- Portuguese: Native level
- Japanese proficiency at or above N2 level on the Japanese Language Proficiency Test (JLPT) \*No qualification required
- Business-level English proficiency (TOEIC 800 or above) \*No qualification required

**| Preferred Skills**

- Translation experience
  - Work experience in a small or medium-sized business
  - Experience in the cross-border e-commerce industry or customer support
  - Basic knowledge of HTML
  - Other language skills
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**Company Description**