

Portuguese Language Customer Support (ポルトガル語ネイティブレベル)

Job Information

Recruiter
Global Initiative Corporation

Hiring Company
外資系購入代行会社

Job ID
1597336

Industry
Distribution

Company Type
Small/Medium Company (300 employees or less) - International Company

Job Type
Permanent Full-time

Location
Osaka Prefecture, Osaka-shi Chuo-ku

Salary
3 million yen ~ Negotiable, based on experience

Work Hours
・フレックスタイム – 10:00 ~ 16:00のコアタイム、 最大2時間の昼食付き ※研修中は 9:15 ~ 18:15

Holidays
・週休二日制　・年末年始休暇 ・年間有給休暇 ・長期連続休暇取得可

Refreshed
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General Requirements

Minimum Experience Level
Over 1 year

Career Level
Mid Career

Minimum English Level
Business Level

Minimum Japanese Level
Business Level

Other Language
Portuguese - Native Level

Minimum Education Level
Technical/Vocational College

Visa Status
Permission to work in Japan required

Job Description

| Main Duties

- Handling multilingual customer inquiries (only via chat)

- Cooperation and reporting with other teams when handling complaints.
- Management of remote operators (part-time staff).
- Other related duties (e.g., translation).

| Benefits

・Complete social insurance
(workers' compensation, employment, health, welfare pension)
・Business casual dress code
・Training system (job-specific, level-specific training)
・Japanese/English lessons
・In-house club activities (karaoke, day camp, etc.)
・Monthly company events
・Free tea and coffee

Required Skills

| Must-Have Skills

- Portuguese: Native level
- Japanese proficiency at or above N2 level on the Japanese Language Proficiency Test (JLPT) *No qualification required
- Business-level English proficiency (TOEIC 800 or above) *No qualification required

| Preferred Skills

- Translation experience
- Work experience in a small or medium-sized business
- Experience in the cross-border e-commerce industry or customer support
- Basic knowledge of HTML
- Other language skills

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